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Developing industry skills.

March 2021

Qualification Mapping Information

CPP Property Services Training Package 15.0	CPP Property Services Training Package 14.0	Comments	E/N
Deleted	CPP20617 Certificate II in Cleaning	Proposed for deletion as there is not a clear distinction in the workplace job roles or skill and knowledge requirements between the Certificate II in Cleaning and the Certificate III in Cleaning Operations.	NA
CPP30321 Certificate III in Cleaning Operations	CPP30316 Certificate III in Cleaning Operations	CPP30321 Certificate III in Cleaning Operations supersedes and is equivalent to CPP30316 Certificate III in Cleaning Operations. The Certificate III in Cleaning Operations has been refreshed with updated units and improved packaging. It offers flexibility to provide fundamental skills and knowledge in cleaning, depth to support the development of more advanced skills related to periodic cleaning, and breadth to acquire skills transferable to different workplace contexts.	E
CPP40421 Certificate IV in Cleaning	CPP40416 Certificate IV in Cleaning Management	The title has been changed. Core units decreased from seven to four and elective units increased from seven to ten. Elective units revised and grouped by specialisation. This qualification now provides for a specialisation in either Management or Specialty Cleaning and Restoration The RTO is to insert the specialisation on the testamur either:	N

		• CPP40421 Certificate IV in Cleaning (Management) revised and strengthened with increased use of BSB cross-sector units. • CPP40421 Certificate IV in Cleaning (Specialty Cleaning and Restoration) developed in response to increasing demand for technical skills to restore fire, smoke and water damage to structures and contents; remediate mould, and decontaminate clandestine drug, trauma and crime scene sites.	

Unit of competency mapping information

CPP Property Services Training Package 15.0	CPP Property Services Training Package 14.0	Comments	E/N
Deleted	CPPCCL2008 Clean carpeted floors	Deleted and replaced by CPPCLO3101 Clean carpeted floors.	NA
Deleted	CPPCCL2009 Perform basic stain removal from carpets	Deleted and replaced by CPPCLO3110 Treat carpet stains.	NA
Deleted	CPPCLO2002 Clean hard floor surfaces	Deleted and replaced by CPPCLO3102 Clean hard floors.	NA
Deleted	CPPCLO2005 Maintain glass surfaces	Deleted and replaced by CPPCLO3105 Clean glass surfaces.	NA
Deleted	CPPCLO2011 Maintain ceiling surfaces and fittings	Deleted and replaced by CPCLO3112 Clean walls, ceilings and fittings.	NA
Deleted	CPPCLO2014 Clean and arrange furniture and fittings	Deleted and replaced by CPPCLO3111 Clean rooms, furniture and fittings.	NA
Deleted	CPPCLO2016 Clean wet surfaces	Deleted and replaced by CPPCLO3103 Clean and maintain amenities.	NA
Deleted	CPPCLO2018 Sort, remove and recycle waste material	Deleted and content included in all practical units.	NA
Deleted	CPPCLO2032 Plan basic cleaning activities	Deleted and content included in all practical units.	NA
Deleted	CPPCLO2034 Maintain storage area and cleaning equipment	Deleted and content included in all practical units.	NA
Deleted	CPPCLO2036 Maintain external surfaces	Deleted and replaced by CPPCLO3107 Clean external surfaces.	NA
Deleted	CPPCLO2042 Clean surfaces using microfibre equipment	Deleted and content included in all practical units.	NA
Deleted	CPPCLO2045 Clean rooms for guests and residents	Deleted and replaced by SITHACS003 Prepare rooms for guests.	NA
CPPCLO3102 Clean hard floors	CPPCLO3001 Maintain hard floor surfaces	Supersedes and is equivalent to CPPCLO3102 Clean hard floors. New title and code changed. Unit edited for clarity and updated to reflect current industry practice and flooring materials. Knowledge Evidence and	E

		Performance Evidence made more explicit.	
CPPCLO4111 Strip and seal hard floors	CPPCLO3002 Restore hard floor surfaces	Supersedes and is equivalent to CPPCLO3002 Restore hard floor surfaces. New title and code changed. Unit coding modified to reflect complexity of skills. Unit edited for clarity and updated to reflect current industry practice and flooring materials. Knowledge Evidence and Performance Evidence made more explicit.	E
Deleted	CPPCLO3003 Clean using safe work practices	Deleted and content included in all practical units.	NA
CPPCLO3101 Clean carpeted floors	CPPCLO3004 Maintain carpeted floors	Supersedes and is equivalent to CPPCLO3004 Maintain carpeted floors. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
Deleted	CPPCLO3005 Confirm and apply privacy and security requirements for cleaning work	Deleted and content included in all practical units.	NA
CPPCLO4110 Perform restorative carpet cleaning	CPPCLO3006 Clean carpets	Supersedes but is not equivalent to CPPCLO3006 Clean carpets. New title and code changed. Unit coding modified to reflect complexity of skills. Unit broadened and relevant content from CPPCLO3016 Apply topical treatments to carpets incorporated. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	N
CPPCLO3110 Treat carpet stains	CPPCLO3007 Remove carpet stains	Supersedes and is equivalent to CPPCLO3007 Remove carpet stains. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO4104 Restore water damaged	CPPCLO3008 Mitigate carpet water damage	Supersedes but is not equivalent to CPPCLO3008 Mitigate carpet water damage. New title and code changed. Unit broadened to include building	E

structures and contents		structures and contents. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	
CPPCLO3105 Clean glass surfaces	CPPCLO3009 Clean glass surfaces	Supersedes and is equivalent to CPPCLO3009 Clean glass surfaces. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO4105 Apply odour control to structures and contents.	CPPCLO3010 Apply odour control to carpets	Supersedes but is not equivalent to CPPCLO3010 Apply odour control to carpets. New title and code changed. Unit coding modified to reflect complexity of skills. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit. Unit broadened to include furnishings and building materials.	N
Deleted	CPPCLO3011 Clean using environmentally sustainable work practices	Deleted and content included in all practical units.	NA
Deleted	CPPCLO3012 Repair and reinstall carpets	Deleted as task outside the scope of the qualification. Task undertaken by specialist carpet layers. No enrolments for extended time.	NA
CPPCLO3108 Clean window coverings	CPPCLO3013 Clean window coverings	Supersedes and is equivalent to CPPCLO3013 Clean window coverings. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit. Curtains removed.	E
CPPCLO3114 Clean specialised clean-room environments	CPPCLO3014 Maintain clean-room environments	Supersedes and is equivalent to CPPCLO3014 Maintain clean-room environments. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO3110 Treat carpet stains	CPPCLO3015 Treat complex carpet stains	Supersedes and is equivalent to CPPCLO3015 Treat complex carpet stains. New title and code changed.	E

		Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	
Deleted	CPPCLO3016 Apply topical treatments to carpets	Deleted and function added to CPPCLO4110 Perform restorative carpet cleaning.	NA
CPPCLO3103 Clean and maintain amenities	CPPCLO3017 Clean wet areas	Supersedes and is equivalent to CPPCLO3017 Clean wet areas. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO3111 Clean rooms, furniture and fittings	CPPCLO3018 Clean and maintain furniture and fittings	Supersedes and is equivalent to CPPCLO3018 Clean and maintain furniture and fittings. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
Deleted	CPPCLO3019 Remove waste and recyclable materials	Deleted and content included in all practical units.	NA
CPPCLO3106 Pressure wash and clean surfaces	CPPCLO3020 Pressure wash and clean surfaces	Supersedes and is equivalent to CPPCLO3020 Pressure wash and clean surfaces. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO3115 Clean industrial machinery	CPPCLO3021 Clean industrial machinery	Supersedes and is equivalent to CPPCLO3021Clean industrial machinery. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO3109 Clean fabric upholstery	CPPCLO3024 Clean fabric upholstery	Supersedes and is equivalent to CPPCLO3024 Clean fabric upholstery. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
Deleted	CPPCLO3029 Inspect sites prior to carpet cleaning	Deleted and relevant functions incorporated into CCPCLO4101 Estimate and quote cleaning service.	NA

Deleted	CPPCLO3030 Develop a plan to mitigate water damage and restore carpets	Deleted and content included in CPPCLO4104 Restore water damaged structures and contents	N
CPPCLO3100 Maintain cleaning storage areas	CPPCLO3035 Maintain cleaning storage areas	Supersedes and is equivalent to CPPCLO3035 Maintain cleaning storage areas. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
Deleted	CPPCLO3036 Clean at heights	Deleted and replaced by CPCCCM2012 Work safely at heights	NA
CPPCLO3107 Clean external surfaces	CPPCLO3037 Clean external surfaces	Supersedes and is equivalent to CPPCLO3037 Clean external surfaces. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO3113 Clean food handling areas and equipment	CPPCLO3038 Clean food-handling areas	Supersedes and is equivalent to CPPCLO3038 Clean food-handling areas. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO3112 Clean walls, ceilings and fittings	CPPCLO3040 Clean ceiling surfaces and fittings	Supersedes but is not equivalent to CPPCLO3040 Clean ceiling surfaces and fittings. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit. Walls added.	N
Deleted	CPPCLO3043 Clean using microfibre and chemical-free techniques	Deleted and content included in all practical units.	NA
Deleted	CPPCLO3044 Prepare rooms for guests and residents	Deleted and replaced by SITHACS003 Prepare rooms for guests.	NA
CPPCLO3104 Clean high-touch surfaces	CPPCLO3045 Clean high-touch surfaces	Supersedes and is equivalent to CPPCLO3045 Clean high-touch surfaces. New code. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E

Deleted	CPPCLO4001 Induct cleaning staff	Deleted and replaced by TLIL3003 Conduct induction process.	NA
CPPCLO4112 Assess cleaning products and equipment to meet cleaning service requirements	CPPCLO4002 Develop, implement and monitor new cleaning techniques	Supersedes but is not equivalent to CPPCLO4002 Develop, implement and monitor new cleaning techniques. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit. Focus on assessment of products and equipment, implementation of techniques to address problems removed.	N
Deleted	CPPCLO4003 Manage cleaning equipment maintenance and supply	Deleted and replaced by BSBOPS401 Coordinate business resources.	NA
CPPCLO4100 Organise and monitor cleaning tasks	CPPCLO4022 Schedule and monitor cleaning tasks	Supersedes and is equivalent to CPPCLO4022 Schedule and monitor cleaning tasks. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
Deleted	CPPCLO4024 Manage the supply of cleaning stores to the work site	Deleted and replaced by BSBOPS401 Coordinate busines resources.	NA
CPPCLO4101 Estimate and quote cleaning service	CPPCLO4025 Provide quotation for cleaning services	Supersedes and is equivalent to CPPCLO4025 Provide quotation for cleaning services. New title and code changed. Unit edited for clarity and updated to reflect current industry practice. Knowledge Evidence and Performance Evidence made more explicit.	E
CPPCLO4102 Supervise cleaning staff	NA	New unit of competency	NA
CPPCLO4103 Work collaboratively in specialty cleaning and restoration	NA	New unit of competency	NA

CPPCLO4106 Clean and decontaminate clandestine drug sites	NA	New unit of competency	NA
CPPCLO4107 Remediate mould contaminated structures and contents	N/A	New unit of competency	
CPPCLO4108 Restore fire and smoke affected structures and contents Clean and	N/A	New unit of competency	
CPPCLO4109 Clean and decontaminate trauma and crime scene sites	N/A	New unit of competency	NA
Deleted	CPPCMN2002 Participate in workplace safety arrangements	Deleted and replaced by BSBWHS211 Contribute to the health and safety of self and others.	NA
Deleted	CPPCMN2004 Provide basic client services	Deleted and replaced by BSBOPS304 Deliver and monitor a service to customers.	NA
Deleted	CPPCMN3006 Provide effective client service	Deleted and replaced by BSBOPS304 Deliver and monitor a service to customers.	NA
Deleted	CPPCMN3007 Support leadership in the workplace	Deleted and replaced by BSBXTW301 Work in a team.	NA
Deleted	CPPCMN4001 Develop workplace policies and procedures for sustainability	Deleted and replaced by BSBSUS511 Develop workplace policies and procedures for sustainability.	NA
Deleted	CPPCMN4002 Implement and monitor environmentally sustainable work practices	Deleted and replaced by BSBSUS411 Implement and monitor environmentally sustainable work practices.	NA
Deleted	CPPCMN4003 Establish, develop and monitor teams	Deleted and replaced by BSBXTW401 Lead and facilitate a team.	NA

Deleted	CPPCMN4004 Develop and manage client relations	Deleted and replaced by BSBTWK401 Build and maintain business relationships	NA
Deleted	CPPCMN4007 Manage workplace safety arrangements	Deleted and replaced by BSBWHS411 Implement and monitor WHS policies, procedures and programs.	NA