

Cleaning review

Facilitator: Kim Puxty

President, Building Services Contractors
Association of Australia (BSCAA)

Presenter: Frances Lamb

Project Manager, Artibus Innovation

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What is under review?

Qualifications: 3

- Certificate II in Cleaning
- Certificate III in Cleaning Operations
- Certificate IV in Cleaning Management

Units of competency: 60

Skill sets: 8

Clean and restore hard floors; Clean carpets; Clean hospitals and aged care facilities; Clean residential work sites; Induct cleaning staff; Develop and implement environmentally sustainable cleaning programs; Implement environmentally sustainable cleaning programs; and Perform environmentally sustainable cleaning operations.

Principles guiding the review

Led by industry, for industry.

Qualifications must:

- reflect contemporary work organisation and job profiles
- be flexible to meet diversity of individual and employer needs
- be adaptable to changing job roles and workplaces
- enable individuals to move easily from one related occupation to another.

Principles guiding the review

Improve efficiency of the training system by:

- removing obsolete or superfluous qualifications and units
- increasing use of cross-sector units
- increasing recognition of skill sets.

Review process - industry engagement



Establish a technical advisory group (TAG) with industry expertise to advise:

- What skills and knowledge are required to work effectively in the cleaning industry?
- Are the qualifications, units and skill sets fit for purpose?
- Are there any skill / knowledge gaps?

Consult widely with stakeholders:

- ongoing
- at drafts 1 and 2 of the qualifications and units.
- TAG considers feedback at each stage to inform the final drafts.

Review process – documentation

Technical writing

Updates and revisions to units and qualifications based on consultation feedback.

Use of industry experts, if required, to provide additional technical input.

Quality assurance

Review of final drafts by two independent consultants:

- Editorial and Equity Report
- Quality Report –compliance with policy.

Project timeline

Stage	Date
Project commencement. Begin stakeholder engagement.	Sept 2020
TAG established and meets.	late Oct 2020
Develop draft 1 qualifications and units.	Nov 2020
Draft 1 made available for industry feedback.	Dec 2020 - mid-Jan 2021
Consideration of feedback and adjustments.	mid Jan to late Feb 2021
Draft 2 made available for industry validation.	end Feb – mid-Mar 2021

Project timeline

Consideration of feedback and minor adjustments, as required, to units and qualifications.	mid – late March 2020
Final draft qualifications, units and Case for Endorsement signed off by Property Services IRC and submitted for Quality Assurance.	April 2021
Project documentation provided to State Training Authorities (STAs) for sign off.	early May 2021
Case for Endorsement project lodged with DESE.	end of May 2021
Australian Industry Skills Committee (AISC) considers project for endorsement.	TBD 2021

Get involved



Have your say on the skills and knowledge required in the units of competency and qualifications for cleaning.

Nominate for the technical advisory group (TAG)

and/or

Provide feedback

To find out how go to the Cleaning project page:

<https://www.artibus.com.au/cleaning/>

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Developing industry skills.

The logo for the Building Service Contractors Association of Australia (bsecaa) is located in the top right corner. It features the acronym 'bsecaa' in a bold, white, lowercase sans-serif font. Below the acronym, the full name 'building service contractors association of australia limited' is written in a smaller, white, lowercase sans-serif font. The entire logo is set against a large, solid orange circular background that partially overlaps the white header area.

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Contact

Frances Lamb

Project Manager, Artibus Innovation

E: frances@artibus.com.au

M: 0439 836 877