

# Unit of Competency CPCPCM2041

## Work effectively in the plumbing services sector

### Application

This unit specifies the skills and knowledge required to comply with effective workplace performance within the plumbing and services sector.

In some jurisdictions, this unit of competency may form part of accreditation, licensing, legislative, regulatory or certification requirements.

### Prerequisite Unit

Nil.

### Elements and Performance Criteria

1. Comply with work requirements.	<ul style="list-style-type: none"><li>1.1 Identify plumbing and services sector employment conditions, responsibilities and obligations.</li><li>1.2 Access the requirements of relevant plumbing legislation, regulations, standards and codes of practice through a variety of mediums.</li><li>1.3 Participate in identifying and pursuing own development needs and processes.</li><li>1.4 Follow and apply the specific work health and safety (WHS) requirements of the plumbing industry when preparing for and undertaking work activities.</li><li>1.5 Follow and apply workplace quality assurance and sustainability principles and concept requirements.</li></ul>
2. Work in a team.	<ul style="list-style-type: none"><li>2.1 Identify workplace goals and contributions to be made by teams.</li><li>2.2 Identify and agree on individual contributions to teamwork activities.</li><li>2.3 Organise and accept responsibility for own workload.</li><li>2.4 Complete work activities to the standard expected in the workplace.</li><li>2.5 Report safety risks in the work area based on identified hazards to designated personnel.</li><li>2.6 Review team activities periodically with the team according to workplace procedures.</li><li>2.7 Implement team activity review findings to facilitate effective work practices.</li></ul>

### Foundation skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

### Unit Mapping Information

Supersedes and is equivalent to CPCPCM2041A Work effectively in the plumbing services sector.

## Links

Companion Volume Implementation Guide:

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=7e15fa6a-68b8-4097-b099-030a5569b1ad>

# Assessment Requirements for CPCPCM2041

## Work effectively in the plumbing services sector

### Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria for this unit by:

- complying with relevant work health and safety (WHS) requirements
- identifying relevant standards and industry codes of practice in the plumbing services sector
- applying the relevant regulatory requirements within the plumbing services industry
- working collaboratively as part of the plumbing services workplace processes
- identifying actions to manage workplace and personal conflict situations.

### Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- basic job and skill analysis techniques
- workplace meeting procedures
- plumbing and services streams and career structure and requirements, including business opportunities and requirements
- regulatory and legislative standards and codes of conduct pertaining to the plumbing services sector
- relevant industrial awards and agreements
- relevant legislative provisions covering discrimination and equal employment opportunity
- site and teamwork structure and methods
- important contribution of the plumbing and services sector to public health and safety
- employment awards and conditions and their source
- types of workplace codes of conduct
- safe work practices in a normal working environment.

### Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

This unit must be assessed in the workplace or a close simulation using realistic workplace conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

### Links

Companion Volume Implementation Guide:

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=7e15fa6a-68b8-4097-b099-030a5569b1ad>