

## Unit of Competency

### CPPACC4007 Conduct streetscape access audits

#### Modification history

Release	Comments
1	Supersedes and is equivalent to CPPACC4007A Conduct a streetscape access audit. Minor change to unit title. Unit updated to meet the Standards for Training Packages. This version first released with CPP Property Services Training Package Release 12.0.

#### Application

This unit of competency specifies the skills and knowledge required to conduct access audits of the urban streetscape against the requirements of relevant legislation and standards. It includes assessing car parking, footpaths, wayfinding aids and accessibility features for people with disability and preparing an access audit report.

This unit is for individuals who work independently using specialised knowledge to conduct a range of access consulting services.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

#### Prerequisite Unit

None.

#### Unit Sector

Access Consulting.

#### Elements and Performance Criteria

1. Respond to client enquiry.	1.1 Identify client requesting streetscape access audit and establish their authority to act according to workplace requirements. 1.2 Consult with client to clarify access audit requirements and confirm own competence and organisational capability to respond to client needs. 1.3 Obtain and document client authority to proceed with access audit activities according to workplace requirements.
2. Establish client relationship.	2.1 Negotiate to confirm contractual arrangements with client, and document and store agreement according to regulatory and workplace requirements. 2.2 Negotiate and finalise written client brief including detailed access audit instructions according to workplace requirements. 2.3 Obtain copies of all relevant documentation for streetscape access audit according to workplace requirements. 2.4 Record all documentation received according to workplace requirements.
3. Prepare for streetscape access audit.	3.1 Prepare streetscape access audit checklist appropriate to scale of audit task. 3.2 Arrange and brief personnel required to efficiently conduct streetscape access audit according to workplace requirements.

	<p>3.3 Select and prepare required tools and equipment according to workplace requirements.</p> <p>3.4 Access site according to agreed site access arrangements in consultation with relevant persons.</p>
4. Carry out streetscape access audit.	<p>4.1 Interpret relevant documentation for streetscape district and carry out required measurements and calculations according to workplace requirements.</p> <p>4.2 Assess on-street car parking and provisions for designated accessible parking for compliance with regulatory requirements.</p> <p>4.3 Assess accessibility of pedestrian footpaths for compliance with regulatory requirements.</p> <p>4.4 Assess provision of wayfinding aids and accessibility features for compliance with regulatory requirements.</p> <p>4.5 Document identified non-compliances and rectification strategies to meet regulatory and workplace requirements.</p>
5. Report on streetscape access audit.	<p>5.1 Prepare streetscape access audit report to meet contractual and workplace requirements.</p> <p>5.2 Review draft streetscape access audit report in consultation with relevant persons and incorporate feedback into final report.</p> <p>5.3 Forward streetscape access audit report to client according to contractual arrangements.</p> <p>5.4 Maintain copies of streetscape access audit report and associated documentation for future reference according to regulatory and workplace requirements.</p>

### Foundation skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

### Unit Mapping Information

Supersedes and is equivalent to CPPACC4007A Conduct a streetscape access audit

### Links

The Companion Volume Implementation Guide for the CPP Property Services Training Package is available at: <https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

## Assessment Requirements for CPPACC4007 Conduct streetscape access audits

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### Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit by conducting two different streetscape access audits.

### Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- commonwealth, state and territory legislation, regulations and standards relevant to streetscape access audits:
  - anti-discrimination and disability discrimination
  - *Disability Standards for Accessible Public Transport 2002* under the *Disability Discrimination Act 1992* (or their successors) – known as the Transport Standards
  - principles of universal design
  - privacy and confidentiality
- interpersonal communication strategies used to effectively relate to people from a range of social, cultural and ethnic backgrounds and with a range of physical and cognitive abilities
- methods for assessing streetscape access for people with disability:
  - accessibility features for people with disability to ensure continuous accessible paths of travel
  - minimum requirements of streetscape spaces including pedestrian footpaths required to be accessible
  - purpose and types of wayfinding aids
  - requirements for designated accessible parking
  - measurements and calculations used to determine provisions for access
- negotiation techniques
- purpose and content of streetscape access audit checklists
- strategies that can be used to address areas of access non-compliance associated with streetscapes
- types of disability and limitations that each disability places on an individual's ability to access the environment
- workplace requirements for conducting streetscape access audits:
  - documentation and records administration
  - format and content of:
    - client contractual arrangements
    - streetscape access audit reports
  - quality
  - site access arrangements
  - work health and safety (WHS) including personal protective equipment

- o work role boundaries – responsibilities, limitations and professional abilities.

### Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or a simulated workplace using realistic conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to documentation, tools and equipment, streetscapes and technologies required to achieve the performance criteria and performance evidence.

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