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Developing industry skills.

## Case for Endorsement

CPP PROPERTY SERVICES TRAINING PACKAGE

Security Operations Project

Release 7.0



**SECURITY**

Submitted by Artibus Innovation  
on behalf of the  
Property Services IRC

October 2018

## Artibus Innovation

Artibus Innovation is the Skills Service Organisation supporting the Industry Reference Committees (IRCs) for the Construction, Plumbing and Services, and Property Services sectors in Australia. It develops, manages, and supports nationally recognised Training Packages.

The IRCs are responsible for providing guidance, direction, and advice in relation to the workforce training and skills development needs of these two industry sectors. Together industry, employees and enterprises contribute significantly to Australia's infrastructure, underpinning the nation's economic and social fabric.

### ***Acknowledgement of Support***

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**Artibus Innovation**  
373 Elizabeth Street, North Hobart, Tasmania 7000  
PO Box 547, North Hobart, Tasmania 7002  
T: 03 6218 2841 | E: [enquiries@artibus.com.au](mailto:enquiries@artibus.com.au)

CASE FOR ENDORSEMENT  
SECURITY OPERATIONS PROJECT  
CPP PROPERTY SERVICES TRAINING PACKAGE – RELEASE 7.0

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## A. Administrative details of the Case for Endorsement

### Name of allocated IRC

Property Services IRC

### Name of the SSO

Artibus Innovation

### Proposed training package components

This submission puts forward the Case for Endorsement for 3 qualifications, 45 new units of competency and 6 new skill sets relating to *CPP Property Services Training Package Release 7.0*.

### Activity order details

A Case for Change was submitted to the AISC on behalf of the Property Services IRC, in April 2017.

The TPD/2016-17-008 Activity Order was signed by the Commonwealth Department of Education and Training 10 May 2017.

### Qualifications (3)

Code	Title
CPP20718	Certificate II in Security Operations
CPP30618	Certificate III in Security Operations
CPP30718	Certificate III in Close Protection Operations

### Skill Sets (6)

Code	Title
CPPSS00056	Baton and Handcuffs Skill Set
CPPSS00057	Canine Skill Set
CPPSS00058	Cash-in-Transit Skill Set
CPPSS00059	Control Room Operations Skill Set
CPPSS00060	Firearms Skill Set
CPPSS00061	Monitoring Centre Operations Skill Set

### Units of competency (45)

Please refer to **Section H: Training package components** for a complete mapping of components.

## **AISC requirements**

This Case for Endorsement responds to the policy directive to align the CPP Property Services Training Package to the *Standards for Training Packages 2012*.

## B. Description of work and request for approval

### Description of work undertaken

The review of CPP10107 Certificate I in Security Operations, CPP20212 Certificate II in Security Operations and CPP30411 Certificate III in Security Operations was driven by:

- Australian Skills Quality Authority (ASQA), Strategic Review of Training in Security Programs, 2016
- Queensland Training Ombudsman 2016/17 Annual Report
- the policy to update training package components to the Standards for Training Packages 2012.

The table below outlines how the review of the security operations training packages addressed the key findings and issues raised in the Australian Skills Quality Authority (ASQA), Strategic Review of Training in Security Programs (2016) and the Queensland Training Ombudsman 2016/17 Annual Report.

Report	Key findings	How they were addressed
<p><b>Australian Skills Quality Authority (ASQA), Strategic Review of Training in Security Programs, 2016.</b></p>	<p>Key findings of this review include:</p> <ul style="list-style-type: none"> <li>• Inconsistent licensing arrangements across states and territories and lack of specification in the training package are leading to poor-quality training and assessment. This poses a fundamental challenge to ensuring high-quality licensed security personnel who are equipped to safely carry out their duties.</li> <li>• While the qualifications for security roles are national, the regulation of security licensing is state and territory-based, making it more difficult to ensure consistency and alignment between qualifications and licensing requirements.</li> </ul>	<p>In consultation with industry and regulators, this review focused on developing a robust CPC30618 Certificate III in Security Operations, which can be used in states and territories for licensing purposes.</p> <p>The units of competency in the CPC30618 Certificate III in Security Operations are packaged in distinct groups, which are design to align with licensing requirements across jurisdictions.</p> <p>Six skill sets have been developed to align with licensing outcomes.</p>

Report	Key findings	How they were addressed
	<ul style="list-style-type: none"> <li>• One of the biggest threats to quality training in the security industry is the prevalence of extremely short courses, which do not allow people to gain the required skills and competencies. While this issue is systemic across the VET sector, it is endemic in security training, potentially compromising public safety.</li> <li>• The training package that contains the relevant security qualifications needs significant review to address issues of content and structure. Licensing authorities will need to play a key role in this process.</li> <li>• Until the inconsistent licensing arrangements are resolved, people will continue to cross borders to attain licences in jurisdictions with fewer requirements. This leads to discrepancies between where training is occurring and where the jobs are located.</li> </ul> <p>Source: Australian Government, Australian Skills Quality Authority, Strategic Review of Training in Security Programs, 2016: <a href="https://www.asqa.gov.au/about/strategic-reviews/training-security-programs-2016">https://www.asqa.gov.au/about/strategic-reviews/training-security-programs-2016</a></p>	<p>The review also focused on updating the content and structure of the qualification and units of competency to:</p> <ul style="list-style-type: none"> <li>• better reflect the skills and knowledge required by security officers</li> <li>• align the qualifications to current job roles</li> <li>• enhance training and assessment by writing units in a clear manner and in plain English</li> </ul> <p>The assessment conditions have been designed to improve the quality of training and delivery.</p> <p><b>Sample of Assessment Conditions:</b></p> <p><i>‘All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainer’s licence (where such a licence exists within the relevant jurisdiction) and a security operative licence that authorises the security activities about which the individual is training/assessing. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.’</i></p>
<p><b>Queensland Training Ombudsman 2016/17 Annual Report.</b></p>	<p>Key findings of this review were:</p> <ul style="list-style-type: none"> <li>• greater industry leadership is required</li> <li>• the review of the Property Services Training Package is fundamental to addressing issues raised there are varied approaches to the delivery of quality training</li> </ul>	<p>Advice on language, literacy and numeracy has been provided in the <i>CPP Companion Volume Implementation Guide</i> to assist training providers in delivering training.</p>

Report	Key findings	How they were addressed
	<ul style="list-style-type: none"> <li>• Queensland, through the Office of Fair Trading, relies heavily on the Australian Skills Quality Authority (ASQA) regulation of Registered Training Organisations (RTO)</li> <li>• perceptions that ASQA is not an effective auditor of RTOs in the security industry</li> <li>• different security licence arrangements across jurisdictions creates confusion.</li> </ul> <p>Source: Queensland Training Ombudsman 2016/17 Annual Report (p.4): <a href="http://trainingombudsman.qld.gov.au/wp-content/uploads/2017/10/Queensland-Training-Ombudsman-Annual-Report-2016-17.pdf">http://trainingombudsman.qld.gov.au/wp-content/uploads/2017/10/Queensland-Training-Ombudsman-Annual-Report-2016-17.pdf</a></p>	

## Drivers of the review

### Occupational demand

Driving the review was the consideration of rising occupational demand. The ‘demand for security and investigative services is also rising due to heightened global fear of terrorism, growing internet usage and increasing instances of cybercrime.’<sup>1</sup> The security industry is growing, and at present, it generates over 40,000 jobs.<sup>2</sup>

<sup>1</sup> IBISWorld, Investigation and Security Services – Australia Market Research Report, August 2018: <https://www.ibisworld.com.au/industry-trends/market-research-reports/public-administration-safety/investigation-security-services.html>

<sup>2</sup> *Idem.*

## Qualification uptake

The existing CPP30411 Certificate III in Security Operations has healthy enrolments in, and is delivered across, all jurisdictions. The updated qualification is expected to further support uptake by offering clear vocational licensing outcomes.

See **Appendix G: Enrolment and completion figures** for further enrolment and completion information.

## Changes undertaken

The figure below outlines the key changes undertaken in the project:



## Key changes

Based on industry and state/territory regulators consultation and validation the key changes are detailed below:

Key Change (KC)	Description
KC 1	The CPP10107 Certificate I in Security Operations was considered redundant and will be deleted from the National Register.
KC 2	CPP20212 Certificate II in Security Operations will be superseded by and non-equivalent to CPP20718 Certificate II in Security Operations.
KC 3	CPP30411 Certificate III in Security Operations will be superseded by and non-equivalent to CPP30718 Certificate III in Security Operations.
KC 4	10 units of competency will be deleted from the National Register.
KC 5	39 units have been updated to meet the Standards for Training Packages 2012.
KC 6	The development of 1 new qualification: CPP30718 Certificate III in Close Protection Operations.
KC 7	The development of 6 new skill sets intended to align with licensing requirements across all jurisdictions.
KC 8	The development of 6 new units of competency.

## Summary of mapping information

Training Package Component	Activity	Amount	Equivalency Status
Qualifications	Updated to the Standards for Training Packages 2012	2	Supersedes and non-equivalent.
	New Qualification	1	New qualification.
	<b>Total</b>	<b>3</b>	<b>3</b>
Units of competency	New units	6	New units.
	Updated units	39	10 non-equivalent units. 29 equivalent units.
	Deleted units	10	Deleted units.
	<b>Total</b>	<b>45</b>	<b>45</b>
Skill Sets	New	6	New skill sets.
	<b>Total</b>	<b>6</b>	<b>6</b>

## Decision being sought from the AISC

To note the work undertaken and approve the Case for Endorsement.

## C. Evidence of industry support

### Industry Reference Committee (IRC)

The members of the Property Services Industry Reference Committee (IRC) have discussed and endorsed this submission as recorded in the Minutes of the IRC meetings detailed below.

- April 2016 (IRC 4-Year-Work-Plan)
- April 2017 (Skills Forecast 2017)
- April 2018 (Skills Forecast 2018).

The Property IRC formally agreed to the project through the documents listed above.

Refer to **Appendix B: IRC Support** for written evidence of support.

### Industry and stakeholder consultation

The following consultation and communication strategies were undertaken in the review and redesign of the training packaging components.

#### Project page

With the commencement of the project, a project page was developed on the Artibus Innovation website (November 2016). The project page was kept updated throughout the duration of the project.

It provided industry stakeholders information on the status of the project and opportunities to provide input on the components.

<http://www.artibus.com.au/index.php/projects-security-qualification-review/>

#### Face to face workshops and teleconferences

Face-to-face meetings and teleconferences were held with regulators to analyse the skill requirements and licensing requirements nationally to support a complete redevelopment of the security operations qualifications.

Face-to-face meetings, teleconferences and email correspondence with State/Territory Training Authorities (STTA) were undertaken to capture feedback.

Regular engagement with the Security Industry Regulators Forum (SIRF) was undertaken to ensure the review supported regulatory outcomes, a consistent national approach and support of red tape reduction.

#### Briefings

A national series of industry briefings were organised by the Australian Security Industry Association Limited (ASIAL) in each state/territory to inform industry of the review, proposed direction and promote the formal feedback processes. The training package components were presented in these forums.

## Newsletters

Newsletters were emailed to keep industry informed on the development of the project.

## Surveys

A set of online surveys were developed to consult and validate the suitability of the training package components.

## Technical Advisory Group

The Property Services IRC established a Technical Advisory Group (TAG) chaired by John Fleming as a member of the IRC. The group consisted of employers, RTOs, Regulators and the ASIAL as the peak industry association.

<b>Member</b>	<b>Organization</b>	<b>Representing</b>	<b>Jurisdiction</b>
John Fleming	ASIAL	Property Services IRC	National
Peter Johnson	ASIAL	Industry Association	National
Bronte Cox	FAPS Training Council	Training Council	WA
Paul Stalio	Security Industry Trainers Association	Association/RTOs	National
Tony Vulic	NSW Police (SLED)	Regulator	NSW
Cameron Smith	Security Industry Regulator Forum (SIRF)	Regulator(s)	National
Leni Ison	ACES Group	Employer	NSW
Tim Weigard	Crown Melbourne	Employer/RTO	Vic
Tamara Bayly	SNP Security	Employer	National
Richard Franks	SCS Training Institute	RTO	National
Sarah Fraser	MSS Security	Employer	National
Martyn Argyle	Prosegur	Employer	National

The TAG oversaw the project, provided technical input to the design of the training products and supported industry engagement and consultation activities.

The TAG initially undertook an occupational analysis to determine the core functions and qualification framework. This process identified the need to cluster the two core functions of crowd control and general guarding into a single occupation of security officer, and to separate the function of close personal protection.

The analysis also identified the need for an 'entry' level, pre-employment qualification to support licensing requirements and provide critical core skills to new entrants. The certificate III was then

built to support additional license classes and provide opportunity for employees to continue to develop skills once employed.

## Key industry endorsement

### Australian Security Industry Association Limited (ASIAL)

ASIAL is the key association representing the security industry in Australia and is represented on the Property IRC by Mr. John Fleming who has chaired the TAG which oversaw the development of the proposed package.

ASIAL supports the Case for Endorsement – Appendix C: Letters of endorsement

### SIRF

The Security Industry Regulators Forum has been represented on the TAG and has facilitated opportunities for state regulators to provide input to the development of the package. State and Territory regulators have been briefed and support the Case for Endorsement.

### ASQA

ASQA has been consulted several times throughout this project to confirm that the recommendations in their strategic review have been addressed.

### Tasmanian Department of Police, Fire and Emergency Management

Geoffrey Smith, APM, Commander – Special Response and Counter-Terrorism - Tasmanian Department of Police, Fire and Emergency Management has provided direct input to the packages relating to counter terrorism and the implementation of the Australian crowded places strategy and is satisfied the package appropriately addresses these areas.

### State/Territory Training Authorities (STTAs)

All State/Territory Training Authorities have been notified and kept updated throughout the duration of the project.

Feedback on the development of the draft endorsed components was collated and processed against the project objectives.

## Alternative approaches explored

### Issue

A submission was received from Simon Grieves with a differing view of the of the tasks and functions undertaken by Close Protection Operatives.

### Action

The TAG reviewed and considered this submission. The TAG deemed the proposal in the submission to be outside guiding activity order. The TAG questioned the legality of the tasks and functions.

## **Report by exception**

N/A

## D. Industry expectations about training delivery

### Advice about industry's expectations of training delivery

Three new qualifications have been developed and align with the *Standards for Training Packages 2012*.

The impact of the changes of the proposed endorsed components are as follows:

- RTOs will be notified by training.gov.au of the changes in the units of competency and their assessment requirements
- RTOs will be required to adapt all aspects of training and assessment to the changes in structure and content in the units of competency and their assessment requirements.

RTOs can expect a series of changes. RTOs will be required to:

- assess and implement the mandatory delivery and assessment requirements specified in the endorsed components
- adjust training and assessment strategies
- review delivery and assessment resources
- address and enhance supporting material and resources to address assessment requirements.

## Quality Principles: Flexibility, Recognition, Access, and Equity

### Flexibility

The CPP20718 Certificate II in Security Operations is packaged to remove flexibility as it is intended as pre-employment training to meet industry and regulator expectations and to support consistent licensing outcomes around the country.

As a pre-employment qualification it must be assessed in a simulated environment.

The CPP30618 Certificate III in Security Operations provides a flexible elective pool to allow for specialisation, career development and the ability to obtain skill sets aligned with license requirements.

The CPP30718 Certificate III in Close Personal Protection offers a flexible elective pool to align with industry expectations and provide opportunity for specialisation.

### Recognition

Learners in the Certificate III qualifications are able to import units from other training packages, but the Certificate II does not allow for this as it is aligned with occupational licensing.

The industry can expect an upskilled workforce that meets industry demand. The skills and knowledge embedded in the units of competency will support national training and assessment consistency. The industry can expect consistent learner outcomes.

The skills and knowledge embedded in the endorsed components, facilitate and support:

- learner movement between vocational education and training (VET) qualifications
- the application of skills and knowledge acquired by the learner in a range of workplaces
- transferability and portability of skills in different industries.

Please refer to the *CPP Property Services Training Package Release 7.0 Companion Volume Implementation Guide*.

The assessment requirements in the proposed endorsed components are designed to:

- provide valid evidence of performance and knowledge based on workplace competencies
- provide RTOs with a flexible framework to develop and administer assessment material
- offer a consistent standard of assessment to support positive workplace outcomes.

By aligning the endorsed components against the specific requirements within each national policy document, national and industry portability has been ensured.

## Access

The following three units are prerequisites associated with CPPSEC3114 *Control security risk situations using firearms*:

- CPPSEC3115 Carry, operate and maintain revolvers for security purposes
- CPPSEC3116 Carry, operate and maintain semi-automatic pistols for security purposes
- CPPSEC3117 Carry, operate and maintain shotguns for security purposes

Note: a learner must have achieved at least one of the three units of competency listed above, or a firearms training course approved in the relevant jurisdiction in order to undertake training in CPPSEC3114 *Control security risk situations using firearms*.

## Equity

The units of competency include foundation skills and support equitable access and progression of learners by:

- allowing direct entry
- facilitating occupational pathways in the sector.

The units promote and support cross-sector movement.

Note: Specific changes to the foundation skills were made to stipulate LLN skills required to read workplace documents in English, as these are mandated under legislation, and record and communicate effectively to respond to security risk and report incidents and present in court.

## **IRC recommendation/s on traineeships and apprenticeships**

### **Traineeships**

The CPP30418 Certificate III in Security Operations would be appropriate as a traineeship as it supports entrants to the industry to deepen and broaden their skills in line with industry expectation.

The skill sets are intended to align with license endorsements, which can provide a pathway to higher paid and more specialised roles may be appropriate for consideration as a funded/subsidised pathway to support industry growth.

### **Apprenticeships**

Not appropriate for these qualifications.

## E. Implementation of the new training package components

### Advice on occupational and licensing requirements

Occupational licenses apply to security operators in all states and territories.

The Certificate II is intended to support the entry license for security officers (formerly Crowd Controllers and General Guards).

Six new skill sets have been designed to provide national consistency and align with the following licensing requirements:

Code	Title
CPPSS00056	Baton and Handcuffs
CPPSS00057	Canine Skill Set
CPPSS00058	Cash-in-Transit Skill Set
CPPSS00059	Control Room Operations Skill Set
CPPSS00060	Firearms Skill Set
CPPSS00061	Monitoring Centre Operations Skill Set

Regulators may consider updating their licensing frameworks to:

- align crowd control and general guarding licensing requirements with the CPP20718 Certificate II in Security Operations
- align license endorsements with the relevant skill sets.

Existing license holders should not be impacted by these changes.

### Implementation issues of note and management strategy

The endorsed components have been developed to:

- align with the *Standards for Training Packages 2012*
- support the approach of the standards to develop qualifications that are accessible in content, format and logic
- support industry relevant training and assessment practices.

The impact for enterprises is expected to be a positive one. The training package components will provide enterprises with a workforce that can apply relevant skills and knowledge across sectors.

The training package components meet the requirements for the *Standards for Training Packages 2012* and will be uploaded onto the National Register through the Training Package Content Management System (TPCMS) and published on Training.gov.au (TGA), upon endorsement.

## **Advice on downstream effects of the changes**

RTOs will be required to reapply for scope.

## F. Quality assurance reports

### Quality reports

#### Editorial Report

An editorial report has been undertaken by Anna Henderson.

#### Equity Report

An equity report has been undertaken by Anna Henderson.

#### Quality Report

A quality report has been undertaken by Sally Tansley.

### Declaration

Artibus Innovation declares that the proposed components of the *CPP Property Services Training Package Release 7.0* adhere to the requirements of the *Standards for Training Packages 2012*, the *Training Package Products Policy*, and the *Training Package Development and Endorsement Process Policy*.

The *CPP Property Services Training Package Release 7.0 Companion Volume Implementation Guide* can be located on the VETNet website at:

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=7e15fa6a-68b8-4097-b099-030a5569b1ad>

Artibus Innovation official website, through an external link: [www.artibus.com.au](http://www.artibus.com.au).

## G. Implementation of the COAG Industry Skills Council reforms to training packages

### Supporting COAG Industry Skills Council reforms to training packages

The decision being sought from the AISC will support the COAG Industry and Skills Council reforms to training packages by endorsing components that have been developed to ensure they reflect:

Principle	Evidence
1. Reflect identified workforce outcomes	<p>The training package components have been developed to:</p> <ul style="list-style-type: none"> <li>• address current and emerging skills and knowledge needs</li> <li>• update the units with current and emerging technological equipment, processes and protocols.</li> </ul>
2. Support national (and international) portability of skills and competencies including reflecting licensing and regulatory requirements	<p>The training package components have been developed to address licensing and regulatory requirements. A range of skill sets have been created to harmonise jurisdictional licensing requirements.</p>
3. Reflect national agreement about the core transferable skills and core job-specific skills required for job roles as identified by industry;	<p>The consultation process undertaken included stakeholders from peak bodies, security associations, employers, police departments and regulators to ensure jurisdictional legislative requirements and workplace safety measures have been met.</p>
4. Be flexible enough to meet the diversity of individual and employer needs, including the capacity to adapt to changing job roles and workplaces	<p>The qualifications have been developed to ensure the alignment with individual and employer needs. The packaging rules of the qualification outline existing and emerging skills trends.</p>
5. Facilitate recognition of an individual's skills and competencies	<p>The qualifications have been developed to support learning progression within the security industry.</p>

Principle	Evidence
and support movement between the school, vocational education and higher education sectors	
6. Support interpretation by training providers and others through the use of simple, concise language and clear articulation of assessment requirements	The training package components have been developed in plain English and to ensure greater clarity and usability of the units of competency in the training and assessment space.

## Evidence of completion of the training package development work

This Case for Endorsement will be put forward to the AISC December 2018.

## Evidence that training package components are prepared for publication

The proposed components are currently in pre-publishing mode on Training Package Content Management System (TPCMS).

### Approximate Publication Timeframe

The endorsed components will be ready for publication on endorsement and the official release of the AISC communique.

## H. Proposed training package components

### Key

Code	Equivalency statement
E	Equivalent
NE	Not equivalent
NA	New

### Qualification mapping

CPP Property Services Training Package	CPP07 Property Services Training Package	Comments	Equivalent statement
CPP20718 Certificate II in Security Operations	CPP20212 Certificate II in Security Operations	Supersedes and replaces CPP20212 Certificate II in Security Operations	NE
CPP30618 Certificate III in Security Operations	CPP30411 Certificate III in Security Operations	Supersedes and replaces CPP30411 Certificate III in Security Operations	NE
CPP30718 Certificate III in Close Protection Operations	New qualification.	New qualification.	N

### Units of competency mapping

CPP Property Services Training Package	CPP07 Property Services Training Package	Comments	Equivalent statement
CPPSEC2101 Apply effective communication skills to maintain security	CPPSEC2001A Communicate effectively in the security industry	Supersedes and is equivalent to CPPSEC2001A Communicate effectively in the security industry. Updated to meet the Standards for Training Packages.	E
CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team	CPPSEC2003B Work effectively in the security industry CPPSEC2005A Work as part of a security team	Supersedes and is non-equivalent to CPPSEC2003B Work effectively in the security industry and CPPSEC2005A Work as part of a security team.	NE

CPP Property Services Training Package	CPP07 Property Services Training Package	Comments	Equivalent statement
		Units merged to reduce duplication and align with vocational needs.	
CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security	CPPSEC2002A Follow workplace safety procedures in the security industry	Supersedes and is equivalent to CPPSEC2002A Follow workplace safety procedures in the security industry. Updated to meet the Standards for Training Packages.	E
CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations	CPPSEC2004B Respond to security risk situation	Supersedes and is equivalent to CPPSEC2004B Respond to security risk situation. Updated to meet the Standards for Training Packages.	E
CPPSEC2105 Provide quality services to a range of security clients	CPPSEC2006B Provide security services to clients	Supersedes and is equivalent to CPPSEC2006B Provide security services to clients. Updated to meet the Standards for Training Packages.	E
CPPSEC2106 Protect self and others using basic defensive techniques	CPPSEC2017A Protect self and others using basic defensive techniques	Supersedes and is equivalent to CPPSEC2017A Protect self and others using basic defensive techniques. Updated to meet the Standards for Training Packages.	E
CPPSEC2107 Patrol premises to monitor property and maintain security	CPPSEC2015A Patrol premises	Supersedes and is equivalent to CPPSEC2015A Patrol premises. Updated to meet the Standards for Training Packages.	E
CPPSEC2108 Screen people, personal effects and items to maintain security	CPPSEC2007A Screen people CPPSEC2008A Screen items	Supersedes and is non-equivalent to CPPSEC2007A Screen people and CPPSEC2008A Screen items. Units merged to reduce duplication and align with vocational needs.	NE

CPP Property Services Training Package	CPP07 Property Services Training Package	Comments	Equivalent statement
CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises	CPPSEC2011B Control access to and exit from premises CPPSEC3017A Plan and conduct evacuation from premises	Supersedes and is non-equivalent to CPPSEC2011B Control access to and exit from premises and CPPSEC3017A Plan and conduct evacuation from premises. Units merged to reduce duplication and align with vocational needs.	NE
CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security	CPPSEC2012A Monitor and control individual and crowd behavior CPPSEC2014A Operate basic security equipment	Supersedes and is non-equivalent to CPPSEC2012A Monitor and control individual and crowd behavior and CPPSEC2014A Operate basic security equipment. Units merged to reduce duplication and align with vocational needs.	NE
CPPSEC2111 Apply security procedures to manage intoxicated persons	CPPSEC1003A Apply security procedures for the responsible service of alcohol	Supersedes and is equivalent to CPPSEC1003A Apply security procedures for the responsible service of alcohol. Updated to meet the Standards for Training Packages.	E
CPPSEC2112 Apply security procedures to remove persons from premises	New unit.	New unit.	N
CPPSEC2113 Escort and protect persons and valuables	CPPSEC2013A Protect valuables in transit	Supersedes and is non-equivalent to CPPSEC2013A Protect valuables in transit. Significant changes made to the unit to reflect current industry needs.	NE
CPPSEC2114 Monitor electronic security equipment and respond to alarm events	CPPSEC2018A Monitor electronic reporting facility	Supersedes and is equivalent to CPPSEC2018A Monitor electronic reporting facility. Updated to meet the Standards for Training Packages.	E

<b>CPP Property Services Training Package</b>	<b>CPP07 Property Services Training Package</b>	<b>Comments</b>	<b>Equivalent statement</b>
CPPSEC3101 Manage conflict and security risks using negotiation	CPPSEC3002A Manage conflict through negotiation	Supersedes and is equivalent to CPPSEC3002A Manage conflict through negotiation. Updated to meet the Standards for Training Packages.	E
CPPSEC3102 Maintain operational safety and security of work environment	CPPSEC3007A Maintain security of environment	Supersedes and equivalent to CPPSEC3007A Maintain security of environment. Updated to meet the Standards for Training Packages.	E
CPPSEC3103 Determine and implement response to security risk situation	CPPSEC3003A Determine response to security risk situation	Supersedes and is equivalent to CPPSEC3003A Determine response to security risk situation. Updated to meet the Standards for Training Packages.	E
CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour	CPPSEC2010A Protect safety of persons	Supersedes and is equivalent to CPPSEC2010A Protect safety of persons. Updated to meet the Standards for Training Packages.	E
CPPSEC3105 Coordinate provision of quality security services to clients	CPPSEC3006A Coordinate a quality security service to clients	Supersedes and is equivalent to CPPSEC3006A Coordinate a quality security service to clients. Updated to meet the Standards for Training Packages.	E
CPPSEC3106 Gather, organise and present security information and documentation	CPPSEC3005A Prepare and present security documentation and reports	Supersedes and is equivalent to CPPSEC3005A Prepare and present security documentation and reports. Updated to meet the Standards for Training Packages.	E
CPPSEC3107 Monitor security and coordinate response from control rooms	CPPSEC3020A Monitor security from control room	Supersedes and is equivalent to CPPSEC3020A Monitor security from control room.	E

<b>CPP Property Services Training Package</b>	<b>CPP07 Property Services Training Package</b>	<b>Comments</b>	<b>Equivalent statement</b>
		Updated to meet the Standards for Training Packages.	
CPPSEC3108 Store, protect and dispose of security information	CPPSEC3012A Store and protect information	Supersedes and is non-equivalent to CPPSEC3012A Store and protect information. Significant changes made to the unit to reflect current industry needs.	NE
CPPSEC3109 Use and maintain security databases and compile reports	CPPSEC3021A Maintain and use security database	Supersedes and is non-equivalent to CPPSEC3021A Maintain and use security database. Significant changes made to the unit to reflect current industry needs	NE
CPPSEC3110 Control persons using batons	CPPSEC3014A Control persons using baton	Supersedes and is equivalent to CPPSEC3014A Control persons using baton. Updated to meet the Standards for Training Packages.	E
CPPSEC3111 Restrain persons using handcuffs	CPPSEC3015A Restrain persons using handcuffs	Supersedes and is equivalent to CPPSEC3015A Restrain persons using handcuffs. Updated to meet the Standards for Training Packages.	E
CPPSEC3112 Manage training and well-being of dogs for security functions	CPPSEC3010A Manage dogs for security functions	Supersedes and is equivalent to CPPSEC3010A Manage dogs for security functions. Updated to meet the Standards for Training Packages.	E
CPPSEC3113 Handle dogs for security patrols	CPPSEC3011A Handle dogs for security patrol	Supersedes and is equivalent to CPPSEC3011A Handle dogs for security patrol. Updated to meet the Standards for Training Packages.	E

<b>CPP Property Services Training Package</b>	<b>CPP07 Property Services Training Package</b>	<b>Comments</b>	<b>Equivalent statement</b>
CPPSEC3114 Control security risk situations using firearms	CPPSEC3008A Control security risk situations using firearms	Supersedes and is equivalent to CPPSEC3008A Control security risk situations using firearms. Updated to meet the Standards for Training Packages.	E
CPPSEC3115 Carry, operate and maintain revolvers for security purposes	New unit.	New unit.	N
CPPSEC3116 Carry, operate and maintain semi-automatic pistols for security purposes	New unit.	New unit.	N
CPPSEC3117 Carry, operate and maintain shotguns for security purposes	New unit.	New unit.	N
CPPSEC3118 Inspect and test cash-in-transit security equipment and rectify faults	CPPSEC3052A Inspect and test cash-in-transit security equipment	Supersedes and is equivalent to CPPSEC3052A Inspect and test cash-in-transit security equipment. Updated to meet the Standards for Training Packages.	E
CPPSEC3119 Implement cash-in-transit security procedures	CPPSEC3051A Implement cash-in-transit security procedures	Supersedes and is equivalent to CPPSEC3051A Implement cash-in-transit security procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3120 Load and unload cash-in-transit in secured and unsecured environments	CPPSEC2027A Load and unload cash in transit in a secured environment  CPPSEC3050A Load and unload cash-in-transit in an unsecured environment	Supersedes and is non-equivalent to CPPSEC2027A Load and unload cash in transit in a secured environment and CPPSEC3050A Load and unload cash-in-transit in an unsecured environment.	NE

CPP Property Services Training Package	CPP07 Property Services Training Package	Comments	Equivalent statement
		Units merged to reduce duplication and align with vocational needs.	
CPPSEC3121 Control persons using empty hand techniques	CPPSEC3013A Control persons using empty hand techniques	Supersedes and is equivalent to CPPSEC3013A Control persons using empty hand techniques. Updated to meet the Standards for Training Packages.	E
CPPSEC3122 Plan provision of close protection services	CPPSEC3018A Provide for the safety of persons at risk	Supersedes and is non-equivalent to CPPSEC3018A Provide for the safety of persons at risk. Significant changes made to the unit to reflect current industry needs.	NE
CPPSEC3123 Implement close protection services	New unit.	New unit.	N
CPPSEC3124 Prepare and present evidence in court	CPPSEC3009A Prepare and present evidence in court	Supersedes and is equivalent to CPPSEC3009A Prepare and present evidence in court. Updated to meet the Standards for Training Packages.	E
CPPSEC3125 Implement security procedures to protect critical infrastructure and public assets	CPPSEC1005A Apply critical infrastructure protection procedures	Supersedes and is non-equivalent to CPPSEC1005A Apply critical infrastructure protection procedures. Significant changes made to the unit to reflect current industry needs.	NE
CPPSEC3126 Defend persons using spray	CPPSEC3016A Defend persons using spray	Supersedes and equivalent to CPPSEC3016A Defend persons using spray. Updated to meet the Standards for Training Packages.	E
CPPSEC3127 Conduct security screening using x-ray equipment	CPPSEC1006A Apply x-ray image interpretation procedures	Supersedes and is equivalent to CPPSEC1006A Apply x-ray	E

<b>CPP Property Services Training Package</b>	<b>CPP07 Property Services Training Package</b>	<b>Comments</b>	<b>Equivalent statement</b>
		image interpretation procedures. Updated to meet the Standards for Training Packages.	
CPPSEC3128 Conduct security screening using walk-through metal detection equipment	CPPSEC1007A Apply walk through metal detection procedures	Supersedes and is equivalent to CPPSEC1007A Apply walk through metal detection procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3129 Conduct security screening using explosive trace detection equipment	CPPSEC1009A Apply Explosive Trace Detection (ETD) procedures	Supersedes and is equivalent to CPPSEC1009A Apply Explosive Trace Detection (ETD) procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3130 Conduct security screening using hand-held metal detectors	CPPSEC1008A Apply hand-held metal detection procedures	Supersedes and is equivalent to CPPSEC1008A Apply hand-held metal detection procedures. Updated to meet the Standards for Training Packages.	E
CPPSEC3131 Select, use and maintain body armour for security purposes	New unit.	New unit.	N

## Imported units of competency

<b>Business Services Training Package</b>
BSBFLM312 Contribute to team effectiveness
<b>Community Services Training Package</b>
CHCCCS020 Respond effectively to behaviours of concern

<b>Health Training Package</b>
HLTAI003 Provide first aid
HLTAID006 Provide advanced first aid
HLTAID007 Provide advanced resuscitation
HLTWHS003 Maintain work health and safety
<b>Chemical, Hydrocarbons and Refining Training Package</b>
PMAOMIR210 Control evacuation to muster point
<b>Transport and Logistics Training Package</b>
TLIB2004 Carry out vehicle inspection
TLIC1051 Operate commercial vehicle
TLIC3036 Apply safe car driving behaviours

## Appendix A: Property Services IRC support

The Property Services IRC supports the submission of the training package components put forward in this Case for Endorsement.

Signed on behalf by the appointed Chair of the Construction, Plumbing and Services IRC.

Name of Chair: **Noel Hamey**

Signature of Chair:

A handwritten signature in black ink, appearing to read 'N. Hamey', written in a cursive style.

Date: 30<sup>th</sup> October 2018

## Appendix B: Stakeholder list

### Security Industry Regulators Forum (SIRF) Members

Jurisdiction	Name	Agency / Organisation
QLD	Brian Bauer	Department of Justice and AG (Qld)
	Peter Reinhold	Department of Justice and AG (Qld)
NSW	Cameron Smith	NSW Police Force
	Justine Adkins	Department of Justice (NSW)
Victoria	Gavan Dorian	Victoria Police
	Margaret Byrne	Department of Justice and Regulation
SA	S/Sgt Daniel Wray	SA Police
	John Evangelista	Consumer and Business Services SA
NT	Anna McGill Please also cc:Amanda.Nobbs-Carcuro@nt.gov.au	Department of the AG and Justice
ACT	Dale Pegg	Access Canberra
	Vesna Cvjeticanin	Access Canberra
WA	Jim Migro	WA Police
	Jeff Andrijasevich	WA Police
TAS	Kerrie Lawrence	Department of Justice (Tas)
Commonwealth	Mark Paterson	ASQA
	Kavita Dayal	ASQA
	Lauren Clift	Department of Education and Training
	Kerryn Peisley	Department of Education and Training

## Forum registrants

<b>Event: ACT Industry Briefing September 2017</b>		
<b>Event Date: 13th Sep 17</b>		
<b>Last Name</b>	<b>First Name</b>	<b>Company</b>
Adams	Ryan	MSS Security (ACT)
Anderson	Blake	Wilson Security ACT
Bailey	Michael	Wilson Security ACT
Bailey	Troy	Wilson Security Pty Ltd t/a Wilson Security
Bradley	Robbie	Wilson Security Pty Ltd t/a Wilson Security
Bright	Michael	Wilson Security ACT
Butler	Peter	Parliament House
Chapman	Brett	Wilson Security ACT
Cheatham	David	MSS Security (ACT)
Debevc	Tiina	Fair Work Ombudsman
Edwards	Rebecca	MSS Security
Fleming	John	ASIAL
Harwood	Daniel	ACTEWAGL
Hayat	Hassan	Crowned Eagle Security
Jones	Ben	MSS Security (ACT)
King	Jonathan	Wilson Security Pty Ltd t/a Wilson Security
Millhouse	Chevelle	Wilson Security Pty Ltd t/a Wilson Security
Mushtaq	Anooshe	Raqib Taskforce
Myers	David	MSS Security (ACT)

Prince	Matthew	Popes Electrical & Data Supplies Pty Ltd
Ramezianian	Rodman	McAfee
Rees	Carl Thomas	Rees Family Trust ATF Australian Security Education & Consulting
Rees-Keer	Elaine	National Museum Australia
Rose	Jeremy	Artibus Innovation
Sostarko	Slav	Wilson Security ACT
Wark	Rod	Elite Security & Protection Pty Ltd
Zavaglia	Sam	Seagate Technologies Pty Ltd

**Event: NSW Industry Briefing May 2017**
**Event Date: 24th May 17**

<b>Last Name</b>	<b>First Name</b>	<b>Company</b>
Andrews	Mark	Unified Security Group (Australia) Pty Ltd
Archer	Scott	Evolution Security
Azzopardi	Mario	Red Handed Security Pty Ltd
Barakat	Badoine	Insurance Australia Limited
Barnes	Dean	Archer Solutions Pty Ltd
Bayly	Tamara	Corroboree SNP Indigenous Corporation
Brown	Warwick	Linked 2
Bryant	Kirsten	MSS Security Pty Ltd
Buchardt	Mark	MSS Security Pty Ltd
Caldis	Manuel	Tyco Australia Group Pty Limited t/a ADT Security
Cambridge	Robert	Evolution Security
Campkin	Paul	Securacore Pty Ltd t/a Securacore Electronic Security

Castro	Daniel	ADT Security Australia (NSW)
Cerda	Cristian	Gunnebo Australia Pty Ltd
Clapham	Dennis	Byron Clapham t/a Farrer Security Service
Cockle	Sam	DC Security Pty Ltd t/a David Carr Locksmiths and Security
Daniel	John	Australian Corporate Protection Pty Ltd
Davies	Tony	Next Security Pty Ltd
Delord	Robert	Wilson Security NSW
Dillen	Clive	AusComply Pty Limited
Elkass	Bill	Harvey Norman Security Pty Limited
Farias	Jennifer	Wilson Security NSW
Farlow	Matthew	MSS Security Pty Ltd
Fleming	John	ASIAL
Foulds	Brett	E & C Security Systems Pty Ltd t/a E & C Security Systems
Francis	Greig	SIS Australia Group Pty Ltd
Gannon	Dominic	Electronic Development Sales (Australia) Pty Ltd
Goodwin	Daniel	Wilson Security NSW
Hatcher	Chris	Securecy Pty Ltd
Hatfield	Scott	Wilson Security Pty Ltd t/a Wilson Security
Hugget	Michael	CHD Partners
Lewkovitz	Daniel	Calamity Monitoring
Lucchitti	Michele	MSS Security Pty Ltd
McDonald	Kevin	SIS Australia Group Pty Ltd
McKechnie	Steven	Securacore Pty Ltd t/a Securacore Electronic Security
McKirdy	Gordon	MSS Security Pty Ltd

Minchin	Heidi	Tyco Australia Group Pty Limited t/a ADT Security
Mohammad	Taj	Accounting Taxatin & Investment Corp Pty Ltd T/A Innovation Security
Mysell	Robin	ATF Services Pty Ltd
ODonoghue	Frank	ABT Security Systems
Pearce	Anthony	Shield Security Services
Pechackova	Sylva	ASIAL
Perrett	Graham	East's Group
Po Williams	Suzette	Central Monitoring Services Pty Ltd
Prince	Richard	Next Security Pty Ltd
Robertson	Glenn	MSS Security Pty Ltd
Russell	Josh	Australian Super
Said	Nassim	Ultimate Security Australia Pty Ltd
Said	Timothy	Red Handed Security Pty Ltd
Sheppard	Craig	Securecy Pty Ltd
Shymko	Natalie	ASIAL
Smith	Cameron	SLED - Security Licensing & Enforcement Directorate
Stuart	Cameron	
Thomas	Jason	AusComply Pty Limited
Van Wyk	Joe	ATF Services Pty Ltd
Walters	Nigel	TCB Security Professionals Pty Ltd
Way	Tony	MSS Security Pty Ltd
Willis	Aidan	Fleetmatics A Verizon Company
Yousef	Waseem Mohammad	Accounting Taxation & Investment Corporation Pty Ltd t/a Innovation Security Services
Zarikos	Stef	Unified Security Group (Australia) Pty Ltd

<b>Event: QLD Industry Briefing May 2017</b>		
<b>Event Date: 31st May 17</b>		
<b>Last Name</b>	<b>First Name</b>	<b>Company</b>
Adame	Joeline	Prosegur Australia Holdings Pty Limited
Addicott	Mike	Asset Training Australia Pty Ltd
Anderson	Greg	Millennium Services Group Ltd
Argyle	Martyn	Prosegur Australia Holdings Pty Limited
Banks	Graeme	SNP Security
Brennan	Terry	Global Training Services Pty. Ltd.
Chhabra	Shantanu	Advance-Forward Pty Ltd
Costello	Mark	Asset Training Australia Pty Ltd
de Caires	Bryan	ASIAL
Drake	Dennis	Trident Security (QLD) Pty Ltd
Farley	Don	Trident Security (Australia) Pty Ltd
Favell	Geoff	Queensland Training Ombudsman
Franks	Richard	K & M Harris Pty Ltd t/a Specialised Career Solutions
Fraser	Luke	Australian Super
Hill	Les	Hill Training Solutions
Hudson	Adam	Trident Security (QLD) Pty Ltd
Kirk	Tim	Wilson Aviation Services Pty Ltd
Laird	Tania	ASIAL
Leverton	Tony	Risk 2 Solution group
Macken	Karen	MSS Security Pty Ltd (QLD)
Maloney	Tim	Department of Education and Training

Moffat	Grant	Wilson Security Pty Ltd t/a Wilson Security
Mulrine	Victoria	MSS Security
Naylor	Jason	Australian Training Institute (ATI) Pty Ltd
Percival	Scott	Advance-Forward Pty Ltd
Rochester	Emily	Gold Coast 2018 Commonwealth Games
Rooney	Michelle	Millennium Hi-Tech Holdings Pty Ltd
Rose	Jeremy	Artibus Innovation
Schneider	Gav	Risk 2 Solution group
Schurer	Geoff	Calibre Pty Ltd t/a Calibre Risk
Smith	Christine	Global Manpower Solutions Pty Ltd
Smith	Drew	Trident Security (Australia) Pty Ltd
Thomas	Anthony	Best Security
Thompson	Kerry	
Walsh	Leanne	Border/ID Security Pty Ltd
Webber	John	Gold Coast 2018 Commonwealth Games
Webber	Matt	Wilson
Wheeler	Adam	Phocus Services Group Pty Ltd

**Event: VIC Industry Briefing May 2017**

**Event Date: 25th May 17**

<b>Last Name</b>	<b>First Name</b>	<b>Company</b>
Abraham	Clayton	Abraham & Assoc Risk Consultants
Ahuja	Micky	M.A. Security Guards
Anderson	Rod	Rodney Graham Anderson t/a Standsure Security Consulting

Auletta	Anthony	Complex Institute of Education Pty Ltd
Bathgate	Julie	International Security Training Academy Pty Ltd
Belsar	Grant	Sectrol Systems Pty Ltd t/a Sectrol Security
Bilbilov	Bekem	VCPG Security Australia Pty Ltd
Blake	Russell	Inner Range Pty Ltd
Brain	Matthew	RJ Security Pty Ltd t/a S.P.L Security Services
Briggs	Allan	Briggs Communications
Brown	Jess	Complex Institute of Education
Bryant	Deborah	Unique Staffing Pty Ltd
Caminiti	Frank	Cams Security Services Pty Ltd t/a Cams Security Services
Chen	Melody	Ivan Cengiz & Melody Chen t/a Securevent Protection Group
Chin	George	SECUREcorp Pty Ltd
Chmayse	Hayssam	WIT Protection Services Pty Ltd
Cortes	Miguel	NetComm Wireless Limited
de Caires	Bryan	ASIAL
Dorian	Gavin	LRD
Dreger	Jason	Australian Super
Eni	Tete-eni	ENI Professional Security Company Pty Ltd
Ford	Abigail	Diversified Communications Australia Pty Ltd
Foster	Brian	Bellrock Partners Pty Ltd
Hadden	John	Top Tech Security Systems (AUST) Pty Ltd
Harrold	Sharie	SECUREcorp (VIC) Pty Ltd
Johnson	Peter	ASIAL
Kahawatte	Neelan	Spy Vision Australia Pty Ltd

Kapetanakos	Nicholas	Spartaguard Security Pty. Ltd.
Keep	Ronald	RVK Property Protection Services
Kight	Lucy	RACV Security Pty Ltd
Knoesen	Marcu	
Lombardo	John	SNA Security Services Group Pty Ltd
Lombardo	Matthew	AIG Security
Lovemore	Richard	CityWatch Security (Aust) Pty Ltd t/a City Watch Security
Luk	Michael	Australian Concert and Entertainment Security Pty Ltd
Maloney	Lindsay	Crown Melbourne Limited
McCauley	Barry	CityWatch Security (Aust) Pty Ltd t/a City Watch Security
McDonald	Kevin	SIS Australia Group Pty Ltd
McDonald	Paul	
McKenzie	Michael	Michael Robert McKenzie t/a Mac's Security
Micallef	Philip	NetComm Wireless Limited
Middenway	Peter	Fed Square Pty Ltd
Millett	Paul	Victoria Police
Neville	Patrick	Larmer Pty Limited t/a Twofold Security Services
O'Brien	James	Linfox Armaguard Pty Ltd t/a Armaguard
Overend	Scott	International Security Training Academy Pty Ltd
Paolacci	Margie	Stateguard Protective Services Pty Ltd t/a Stateguard Integrated Solutions
Power	Max	SECUREcorp
Prajapati	Pratik Bhagubhai	Surprise Deal Pty Ltd t/a Engage Security Professionals
Purdom	Brendon	On Point Security & Investigation Pty Ltd
Ranmuthu	Ryan	Spy Vision Australia Pty Ltd

Reading	Mark	FearFree
Righetti	Gerard	SECUREcorp
Roperto	Domenic	Australian College of Security Training Pty Ltd t/a Acost Security Services
Rose	Jeremy	Artibus Innovation
Rosella	Dario	National Protective Services
Ryan	Gary	SECUREcorp (VIC) Pty Ltd
Saunders	Rachael	National Protective Services
Sell	Timothy	International Security Training Academy Pty Ltd
Simmons	Alison	SECUREcorp
Smith	Michael	Prosegur Australia Holdings Pty Limited
Squires	Ian	SECUREcorp
Stalio	Paul	Security Trainers Association
Stenzel	Robin	Stenzel Technology Enterprises Pty Ltd
Tat	Aydin	TAT (Security / Taxi Training) Pty Ltd t/a Technical Advanced Training
Taylor	Scott	International Security Training Academy Pty Ltd
Tomassoni	Gabriele	Global Skills Training Academy Pty Ltd
Traeger	Ian	Ness Corporation Pty Ltd
Trezise	Lisa	ENI Professional Security Company Pty Ltd
Veech	Nathan	BOSS Executive Services Pty Ltd
Wall	Robert	Global Manpower Solutions Pty Ltd
Warner	Christopher	SECUREcorp Pty Ltd
Yap	Terence	SECUREcorp Pty Ltd
Zagari	Anthony	Linfox Armaguard Pty Ltd t/a Armaguard

<b>Event: TAS Industry Briefing September 2017</b>		
<b>Event Date: 28th Sep 17</b>		
<b>Last Name</b>	<b>First Name</b>	<b>Company</b>
Baker	Dominic	Wrest Point Hotel Casino
Best	Jason	Adam Foster t/a Supernova Security Systems
Clapham	Robert	Coverall Security Pty Ltd
Crail	Greg	Chubb Security
de Caires	Bryan	ASIAL
Dodd	Michael	Kevlar Security Solutions Pty Ltd t/a Kevlar Security Solutions
Finch	Andrew	Department of Treasury and Finance
Foster	Adam	Adam Foster t/a Supernova Security Systems
Glynn	Howard	4C Surveillance Systems Pty Ltd
Kavanagh	Chris	Access Hardware Pty Ltd
Lopa	Fiona	S L Security Pty Ltd
Lopa	Savali	S L Security Pty Ltd
Lopa	Sebastian	S L Security Pty Ltd
Marie	Glenn	TT-Line Company Pty Ltd
Maynard	Kevin	TT-Line Company Pty Ltd
Mekina	Jacek	Mekina Technologies Pty Ltd
Milbourne	Brooke	Southern Cross Protection
Milling	Darryl	Wilson Security TAS
O'Halloran	Nick	Museum of Old and New Art Tasmania
Pavrides	George	Maura Holdings Pty Ltd t/a Golden Electronics
Price	Kaine	Huon Protective Services

Rose	Jeremy	Artibus Innovation
Sanders	Ann	Fair Work Ombudsman
Smith	Geoffrey	Tasmanian Department of Police
White	Giulio	Kevlar Security Solutions Pty Ltd t/a Kevlar Security Solutions
Windsor	Tom	Coverall Security Pty Ltd
Wood	Allan	Department of Treasury and Finance
Zavaglia	Sam	Seagate Technologies Pty Ltd

**Event: WA Industry Briefing July 2017**
**Event Date: 21st Jul 17**

<b>Last Name</b>	<b>First Name</b>	<b>Company</b>
Baqir	Syed	Penta Services Australia Pty Ltd T/a Fog Bandit ANZ
Barron	Dave	MCS Security Pty Ltd
Boyd	Kevin	Confido Security Pty Ltd
Buchanan	Simon	Central Security Distribution - CSD
Chok	Heinrich	MSS Security (WA)
Choules	Tim	Bullant Security Pty Ltd
Cook	Darryl	Response Services Australia
de Caires	Bryan	ASIAL
englebert	mark	MCS Security Pty Ltd
Finney	Stefan	Site Services Holdings
Fiorini	Scott	Australian Workplace Solutions (WA) Pty Ltd t/a Labourplus
Fisher	Carl	WA Police
Forrester	Richard	Systematic Security Pty Ltd

Guevara	Ray	Sekure Pty Ltd t/a Tasc Digital Control Systems (WA)
Holton	Peter	Spectur Pty Ltd
Houwen	Mark	MSS Security Pty Ltd
Howie	Scott	Confido Security Pty Ltd
Johnstone	Sean	Bullant Security Pty Ltd
Lofts	Dale	The Lofts Family Trust t/as Allcare Monitoring Services
Mackellar	Craig	Paragon Visual Education Pty Ltd t/a Paragon Corporate Training
Mahony	Neil	The Lofts Family Trust t/as Allcare Monitoring Services
Marks	Joel	City of Rockingham
Mills	Ray	Central Security Distribution
Porcaro	Luke	Tasc Digital Control Systems WA
Price	Paul	MSS Security (WA)
Rebeiro	Gael	MCS Security Pty Ltd
Romero	Craig	Central Security Distribution - CSD
Rose	Jeremy	Artibus Innovation
Shearman	Jeff	MCS Security Pty Ltd
Speed	Clare	Australian Super
Steilberger	Brad	WA Police
Tagiev	Timur	Griffon Alpha Group Pty Ltd
Veersma	Rozalyn	Australian Workplace Solutions (WA) Pty Ltd t/a Labourplus
Wilkins	Richard	Spectur Pty Ltd
Woolhouse-Kwik	Denise	Wilson Security Pty Ltd t/a Wilson Security
Zaidi	Mustafa Ali	Fog Bandit ANZ

# Appendix C: Units of Competency for Deletion

## Units

Code	Title
CPPSEC1001A	Identify and report security risk situations
CPPSEC1002A	Apply retail security procedures
CPPSEC1004A	Apply health care security procedures
CPPSEC2009A	Give evidence in court
CPPSEC2016A	Contribute to investigative activities
CPPSEC2019A	Monitor biometrics equipment and systems
CPPCMN3002A	Develop a traffic management plan
CPPSEC3019A	Operate specialised security equipment
CPPSEC3022A	Maintain biometrics database
CPPSEC3023A	Coordinate biometric equipment and systems

# Appendix D: Editorial Report

1. Cover page	
Information required	Detail
Training Package title and code	CPP Property Services Training Package, Security Operations Project, Release 7.0
Number of new qualifications and their titles <sup>3</sup>	<p><b>1 New qualification:</b></p> <ul style="list-style-type: none"> <li>• CPP30718 Certificate III in Close Protection Operations</li> </ul>
Number of revised qualifications and their titles	<p><b>2 reviewed qualifications:</b></p> <ul style="list-style-type: none"> <li>• CPP20718 Certificate II in Security Operations</li> <li>• CPP30618 Certificate III in Security Operations</li> </ul> <p>And</p> <p><b>6 Skill Sets:</b></p> <ul style="list-style-type: none"> <li>• CPPSS00056 Baton and Handcuffs Endorsement</li> <li>• CPPSS00057 Canine Endorsement</li> <li>• CPPSS00058 Cash-in-Transit Endorsement</li> <li>• CPPSS00059 Control Room Operations Endorsements</li> <li>• CPPSS00060 Firearms Endorsement</li> <li>• CPPSS00061 Monitoring Centre Operations Endorsements</li> </ul>
Number of new units of competency and their titles	<p><b>6 new units of competency</b></p> <ul style="list-style-type: none"> <li>• CPPSEC2112 Apply security procedures to remove persons from premises</li> <li>• CPPSEC3115 Carry, operate and maintain revolvers for security purposes</li> <li>• CPPSEC3116 Carry, operate and maintain semi-automatic pistols for security purposes</li> <li>• CPPSEC3117 Carry, operate and maintain shotguns for security purposes</li> <li>• CPPSEC3123 Implement close protection services</li> <li>• CPPSEC3131 Select, use and maintain body armour for security purposes</li> </ul>

<sup>3</sup> When the number of training products is high the titles can be presented as an attachment.

<p>Number of revised units of competency and their titles</p>	<p><b>39 revised units of competency:</b></p> <ul style="list-style-type: none"> <li>• CPPSEC2101 Apply effective communication skills to maintain security</li> <li>• CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team</li> <li>• CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security</li> <li>• CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations</li> <li>• CPPSEC2105 Provide quality services to a range of security clients</li> <li>• CPPSEC2106 Protect self and others using basic defensive techniques</li> <li>• CPPSEC2107 Patrol premises to monitor property and maintain security</li> <li>• CPPSEC2108 Screen people, personal effects and items to maintain security</li> <li>• CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises</li> <li>• CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security</li> <li>• CPPSEC2111 Apply security procedures to manage intoxicated persons</li> <li>• CPPSEC2113 Escort and protect persons and valuables</li> <li>• CPPSEC2114 Monitor electronic security equipment and respond to alarm events</li> <li>• CPPSEC3101 Manage conflict and security risks using negotiation</li> <li>• CPPSEC3102 Maintain operational safety and security of work environment</li> <li>• CPPSEC3103 Determine and implement response to security risk situation</li> <li>• CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour</li> <li>• CPPSEC3105 Coordinate provision of quality security services to clients</li> <li>• CPPSEC3106 Gather, organise and present security information and documentation</li> <li>• CPPSEC3107 Monitor security and coordinate response from control rooms</li> </ul>
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	<ul style="list-style-type: none"> <li>• CPPSEC3108 Store, protect and dispose of security information</li> <li>• CPPSEC3109 Use and maintain security databases and compile reports</li> <li>• CPPSEC3110 Control persons using batons</li> <li>• CPPSEC3111 Restrain persons using handcuffs</li> <li>• CPPSEC3112 Manage training and well-being of dogs for security functions</li> <li>• CPPSEC3113 Handle dogs for security patrols</li> <li>• CPPSEC3114 Control security risk situations using firearms</li> <li>• CPPSEC3118 Inspect and test cash-in-transit security equipment and rectify faults</li> <li>• CPPSEC3119 Implement cash-in-transit security procedures</li> <li>• CPPSEC3120 Load and unload cash-in-transit in secured and unsecured environments</li> <li>• CPPSEC3121 Control persons using empty hand techniques</li> <li>• CPPSEC3122 Plan provision of close protection services</li> <li>• CPPSEC3124 Prepare and present evidence in court</li> <li>• CPPSEC3125 Implement security procedures to protect critical infrastructure and public assets</li> <li>• CPPSEC3126 Defend persons using spray</li> <li>• CPPSEC3127 Conduct security screening using x-ray equipment</li> <li>• CPPSEC3128 Conduct security screening using walk-through</li> <li>• CPPSEC3129 Conduct security screening using explosive trace detection equipment</li> <li>• CPPSEC3130 Conduct security screening using hand-held metal detectors</li> </ul>
<p>Confirmation that the draft training package components are publication-ready</p>	<p><b>YES</b> - draft training package components are publication-ready.</p>

Is the Editorial Report prepared by a member of the Quality Assurance Panel? If 'yes' please provide a name.	Yes or No <sup>4</sup> YES – Anna Henderson
Date of completion of the report	<b>26 July 2018</b>

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<sup>4</sup> Persons not a member of the panel are required to demonstrate relevant knowledge and experience in editing technical and industry publications, including details of relevant qualifications and/or professional membership(s).

## 2. Content and structure

### Units of competency

Editorial requirements	Comments
<p>Standard 5:</p> <ul style="list-style-type: none"> <li>The structure of units of competency complies with the unit of competency template.</li> </ul>	<p>It is this panellist's opinion that the editorial requirement relating to Standard 5 has been met.</p> <p>The structure of the 45 draft units comply with all aspects of the unit of competency template: application, elements, performance criteria, foundation skills and unit mapping information. The Performance Evidence in the units tends to be rather brief because performance in the security industry entails extensive surveillance and prompt action. Knowledge about when to act is vital and for this reason the units' Knowledge Evidence is quite comprehensive.</p>
<p>Standard 7:</p> <ul style="list-style-type: none"> <li>The structure of assessment requirements complies with the assessment requirements template.</li> </ul>	<p>It is this panellist's opinion that the editorial requirement relating to Standard 7 has been met.</p> <p>All draft units of competency have associated assessment requirements, which comply with the assessment requirements template and the Standards for Training Packages 2012.</p>

### Qualifications

Editorial requirements	Comments by the editor
<p>Standard 9:</p> <ul style="list-style-type: none"> <li>The structure of the information for qualifications complies with the qualification template.</li> </ul>	<p>It is this panellist's opinion that the editorial requirement relating to Standard 9 has been met.</p> <p>Although at first glance the Certificate II in Security Operations appears to be too robust for the AQF II level, while sound communication /negotiation skills are required, work is conducted under supervision and there is a limited range of decision making – only within defined areas.</p>
<p>Standard 10:</p> <ul style="list-style-type: none"> <li>Credit arrangements existing between Training Package qualifications and Higher Education</li> </ul>	<p>It is this panellist's opinion that the editorial requirement relating to Standard 10 has been met.</p>

Editorial requirements	Comments by the editor
<p>qualifications are listed in a format that complies with the credit arrangements template.</p>	<p>The Property Services Training Package CVIG, Release 7.0 provides information that no national credit arrangements exist at this time.</p>

### Companion Volumes

Editorial requirements	Comments by the editor
<p>Standard 11:</p> <ul style="list-style-type: none"> <li>A quality assured companion volume implementation guide is available and complies with the companion volume implementation guide template.</li> </ul>	<p>It is this panellist's opinion that the editorial requirement relating to Standard 11 has been met.</p> <p>The Training Package components in this submission are accompanied by the Property Services Training Package Companion Volume Implementation Guide, Release 7.0. The guide complies with the companion volume implementation guide template included in the 2012 Standards and has been quality assured in line with Artibus processes.</p>

### 3. Proofreading

Editorial requirements	Comments by the editor
<ul style="list-style-type: none"> <li><b>Unit codes and titles</b> and <b>qualification codes and titles</b> are accurately cross-referenced throughout the training package product(s) including mapping information and packaging rules, and in the companion volume implementation guide.</li> </ul>	<p>The unit codes and titles have been proofread and cross-referenced throughout all documentation provided – units, qualifications, Case for Endorsement CVIG. Artibus Innovation addressed a range of minor edits errors noted during the editorial review.</p>
<ul style="list-style-type: none"> <li>Units of competency and their <b>content</b> are <b>presented in full</b>.</li> </ul>	<p>Yes – all units were presented in full.</p>
<ul style="list-style-type: none"> <li>The author of the Editorial Report is satisfied with the quality of the training products, specifically with regard to: <ul style="list-style-type: none"> <li>absence of spelling, grammatical and typing mistakes</li> <li>consistency of language and formatting</li> <li>logical structure and presentation of the document.</li> <li>compliance with the required templates</li> </ul> </li> </ul>	<p>I am satisfied with the quality of the training products with regard to the points listed opposite.</p>

# Appendix E: Equity Report

## 1. Cover page

Information required	Detail
Training Package title and code	CPP Property Services Training Package, Security Operations Project, Release 7.0
Number of new qualifications and their titles <sup>1</sup>	<b>1 New qualification:</b> CPP30718 Certificate III in Close Protection Operations
Number of revised qualifications and their titles	<b>2 reviewed qualifications:</b> <ul style="list-style-type: none"> <li>• CPP20718 Certificate II in Security Operations</li> <li>• CPP30618 Certificate III in Security Operations</li> </ul> And <b>6 Skill Sets:</b> <ul style="list-style-type: none"> <li>• CPPSS00056 Baton and Handcuffs Endorsement</li> <li>• CPPSS00057 Canine Endorsement</li> <li>• CPPSS00058 Cash-in-Transit Endorsement</li> <li>• CPPSS00059 Control Room Operations Endorsements</li> <li>• CPPSS00060 Firearms Endorsement</li> <li>• CPPSS00061 Monitoring Centre Operations Endorsements</li> </ul>
Number of new units of competency and their titles	<b>6 new units of competency:</b> <ul style="list-style-type: none"> <li>• CPPSEC2112 Apply security procedures to remove persons from premises</li> <li>• CPPSEC3115 Carry, operate and maintain revolvers for security purposes</li> <li>• CPPSEC3116 Carry, operate and maintain semi-automatic pistols for security purposes</li> <li>• CPPSEC3117 Carry, operate and maintain shotguns for security purposes</li> <li>• CPPSEC3123 Implement close protection services</li> <li>• CPPSEC3131 Select, use and maintain body armour for security purposes</li> </ul>
Number of revised units of competency and their titles	<b>39 revised units of competency:</b> <ul style="list-style-type: none"> <li>• CPPSEC2101 Apply effective communication skills to maintain security</li> <li>• CPPSEC2102 Apply legal and procedural requirements to work effectively within a security team</li> </ul>

<sup>1</sup> When the number of training products is high the titles can be presented as an attached list.

Information required	Detail
	<ul style="list-style-type: none"> <li>• CPPSEC2103 Apply WHS, emergency response and evacuation procedures to maintain security</li> <li>• CPPSEC2104 Apply risk assessment to select and carry out response to security risk situations</li> <li>• CPPSEC2105 Provide quality services to a range of security clients</li> <li>• CPPSEC2106 Protect self and others using basic defensive techniques</li> <li>• CPPSEC2107 Patrol premises to monitor property and maintain security</li> <li>• CPPSEC2108 Screen people, personal effects and items to maintain security</li> <li>• CPPSEC2109 Monitor and control access and exit of persons and vehicles from premises</li> <li>• CPPSEC2110 Monitor and control individual and crowd behaviour to maintain security</li> <li>• CPPSEC2111 Apply security procedures to manage intoxicated persons</li> <li>• CPPSEC2113 Escort and protect persons and valuables</li> <li>• CPPSEC2114 Monitor electronic security equipment and respond to alarm events</li> <li>• CPPSEC3101 Manage conflict and security risks using negotiation</li> <li>• CPPSEC3102 Maintain operational safety and security of work environment</li> <li>• CPPSEC3103 Determine and implement response to security risk situation</li> <li>• CPPSEC3104 Coordinate monitoring and control of individual and crowd behaviour</li> <li>• CPPSEC3105 Coordinate provision of quality security services to clients</li> <li>• CPPSEC3106 Gather, organise and present security information and documentation</li> <li>• CPPSEC3107 Monitor security and coordinate response from control rooms</li> <li>• CPPSEC3108 Store, protect and dispose of security information</li> <li>• CPPSEC3109 Use and maintain security databases and compile reports</li> <li>• CPPSEC3110 Control persons using batons</li> <li>• CPPSEC3111 Restrain persons using handcuffs</li> </ul>

Information required	Detail
	<ul style="list-style-type: none"> <li>• CPPSEC3112 Manage training and well-being of dogs for security functions</li> <li>• CPPSEC3113 Handle dogs for security patrols</li> <li>• CPPSEC3114 Control security risk situations using firearms</li> <li>• CPPSEC3118 Inspect and test cash-in-transit security equipment and rectify faults</li> <li>• CPPSEC3119 Implement cash-in-transit security procedures</li> <li>• CPPSEC3120 Load and unload cash-in-transit in secured and unsecured environments</li> <li>• CPPSEC3121 Control persons using empty hand techniques</li> <li>• CPPSEC3122 Plan provision of close protection services</li> <li>• CPPSEC3124 Prepare and present evidence in court</li> <li>• CPPSEC3125 Implement security procedures to protect critical infrastructure and public assets</li> <li>• CPPSEC3126 Defend persons using spray</li> <li>• CPPSEC3127 Conduct security screening using x-ray equipment</li> <li>• CPPSEC3128 Conduct security screening using walk-through</li> <li>• CPPSEC3129 Conduct security screening using explosive trace detection equipment</li> <li>• CPPSEC3130 Conduct security screening using hand-held metal detectors</li> </ul>
Confirmation that the draft training package components meet the requirements in Section 2 <i>Equity checklist of draft training package components</i>	<b>YES</b> - draft training package components meet the requirements in Section 2 <i>Equity checklist of draft training package components</i>
Is the Equity Report prepared by a member of the Quality Assurance Panel? If 'yes' please provide the name.	Yes or No <sup>1</sup> YES – Anna Henderson
Date of completion of the report	<b>26 July 2018</b>

<sup>1</sup> Person that is not a member of the Training Package Quality Assurance Panel is required to provide to the SSO information demonstrating experience in analysis of equity issues in the training or educational context; demonstrated understanding of vocational education and training; and details of relevant qualifications and/or professional memberships.

## 2. Equity checklist of draft training package components

Equity requirements	Equity reviewer comments Provide brief commentary on whether the draft endorsed components meet each of the equity requirements
<p>The training package component(s) comply with Standard 2 of the <i>Standards for Training Packages 2012</i>. The standard requires compliance with the <i>Training Package Products Policy</i>, specifically with the access and equity requirements:</p> <ul style="list-style-type: none"> <li>• Training Package developers must meet their obligations under Commonwealth anti-discrimination legislation and associated standards and regulations.</li> <li>• Training Package developers must ensure that Training Packages are flexible and that they provide guidance and recommendations to enable reasonable adjustments in implementation.</li> </ul>	<p>The 45 new and revised units of competency, 3 qualifications and 6 skill sets reviewed comply with Standard 2 of the <i>Standards for Training Packages</i>.</p> <p>Property Services Training Package Companion Volume Implementation Guide, Release 7.0. provides advice on access and equity considerations including reasonable adjustment for learners with disabilities.</p> <p>The CVIG indicates that the qualifications support equitable access and progression for all learners.</p> <p>There are no barriers relating to entry requirements the security units of competency. The inclusion of skill sets provides additional flexibility and pathway options for individuals.</p>

## Section 3 - Training Package Quality Principles

### Quality Principle 4

Be **flexible** to meet the diversity of individual and employer needs, including the capacity to adapt to changing job roles and workplaces.

#### Key features

Do the units of competency meet the diversity of individual and employer needs and support equitable access and progression of learners?

What evidence demonstrates that the units of competency and their associated assessment requirements are clearly written and have consistent breadth and depth so that they support implementation across a range of settings?

Are there other examples that demonstrate how the key features of flexibility are being achieved?

Equity requirements	Equity reviewer comments
<p>1. What evidence demonstrates that the draft components provide flexible qualifications/units of competency that enable application in different contexts?'</p>	<p>The Certificate III in Security Operations and Certificate III in Close Protection Operations (CPP30618 and CPP31718) offer significant elective choices but the Certificate II in Security Operations (CPP20718) features only core units.</p>

Equity requirements	Equity reviewer comments
	<p>The structure of this qualification was mandated by industry to meet regulatory requirements. Each state and territory utilises this qualification for licensing purposes for roles such as security officer, unarmed guard and crowd controller. For mutual recognition It is important to the industry that core skill requirements are met and this is the reason why the flexibility principle cannot be applied to this qualification.</p> <p>The structure of the units suits the nature of work in the security industry, which entails vigilant awareness of the environment and prompt action when an incident arises.</p> <p>The draft units of competency and their associated assessment requirements are written in a manner that allows adaptability and flexibility. This enables the units to be contextualised to meet the various needs of the Security industry.</p>
2. Is there evidence of multiple entry and exit points?	<p>There are no entry requirements for any of the reviewed Security Operation qualifications. The qualifications allow for progression to higher AQF qualifications.</p> <p>In addition, the skill sets provide entry and exit points to Security Operations qualifications.</p>
3. Have prerequisite units of competency been minimised where possible?	<p>The prerequisite requirements have been kept to a minimum.</p>
4. Are there other examples of evidence that demonstrate how the key features of the flexibility principle are being achieved?	<p>As stated previously, there are no entry requirements for qualifications or prerequisites for the units of competency that could provide barriers for some learners.</p> <p>The assessment requirements for each unit provide flexibility for conducting assessments in different contexts to meet the needs of employers and individuals.</p>

## Quality Principle 5

Facilitate **recognition** of an individual's skills and knowledge and support movement between the school, vocational education and higher education sectors.

## Key features

Support learner transition between education sectors.

Equity requirements	Equity reviewer comments
<p>1. What evidence demonstrates pathways from entry and preparatory level as appropriate to facilitate movement between schools and VET, from entry level into work, and between VET and higher education qualifications?</p>	<p>The Property Services Training Package Release 7.0 CVIG provides clear information on pathways, including:</p> <ul style="list-style-type: none"> <li>• various options for recognition of skills into and between Security Operations qualifications</li> <li>• no entry requirements and multiple entry points into the industry</li> <li>• there are currently no formal, national credit arrangements for Security Operations qualifications and higher education qualifications.</li> </ul>

## Quality Principle 6

Support interpretation by training providers and others through the use of simple, concise language and clear articulation of assessment requirements.

## Key features

Support implementation across a range of settings and support sound assessment practices.

Equity requirements	Equity reviewer comments
<p>1. Does the Companion Volume Implementation Guide include advice about:</p> <ul style="list-style-type: none"> <li>• Pathways</li> <li>• Access and equity</li> <li>• Foundation skills?</li> </ul> <p>(see Training Package Standard 11)</p>	<p>Yes - The Companion Volume Implementation Guide provides advice on:</p> <ul style="list-style-type: none"> <li>• Pathways – it includes a pathway chart and advice in the Implementation Information section</li> <li>• Access and equity – is described and addressed with advice on reasonable adjustments for learners with disabilities</li> <li>• Foundation skills – explanation about Australian Core Skills Framework (ACSF) and Employability Skills and language, literacy and numeracy (LLN) skill</li> </ul>
<p>2. Are the foundation skills explicit and recognisable within the training package and do they reflect and not exceed the foundation skills required in the workplace?</p>	<p>Yes –Foundation skills which are not explicit in the unit of competency, are identified in a table and described against the ACSF and Employability Skills and language, LLN skill. Skills used in the workplace are summarised in the Security units of competency as communication, planning and organising, problem solving, teamwork and digital literacy.</p>



# Appendix F: Quality Report

## Quality Report CPP Property Services Training Package Release 7.0

### Section 1 – Cover page

Information required	Detail
Training Package title and code	CPP Property Services Training Package
Number of new qualifications and their titles <sup>7</sup>	1 new qualification: <ul style="list-style-type: none"> <li>• CPP30718 Certificate III in Close Protection Operations</li> </ul>
Number of revised qualifications and their titles	2 qualifications: <ul style="list-style-type: none"> <li>• CPP20718 Certificate II in Security Operations</li> <li>• CPP30618 Certificate III in Security Operations</li> </ul> <p>Note one qualification has been deleted.</p>
Number of new units of competency and their titles	6 units – see case for endorsement for list of titles <p>Note also that while non-endorsable, six skill sets have also been developed.</p>
Number of revised units of competency and their titles	39 units (10 non-equivalent and 29 equivalent units) <p>Note that 10 units have been deleted.</p>

<sup>7</sup> When the number of training products is high the *titles can be presented as an attached list.*

Information required	Detail
<p>Confirmation that the panel member is independent of:</p> <ul style="list-style-type: none"> <li>• the Training Package or Training Package components review ('Yes' or 'No')</li> <li>• development and/or validation activities associated with the Case for Endorsement ('Yes' or 'No') undertaking the Equity and/or Editorial Reports for the training package products that are the subject of this quality report ('Yes' or 'No')</li> </ul>	<p>Yes the panel member is independent of:</p> <ul style="list-style-type: none"> <li>• the Training Package or Training Package components review</li> <li>• development and/or validation activities associated with the Case for Endorsement</li> <li>• undertaking the Equity and/or Editorial Reports for the training package products that are the subject of this quality report.</li> </ul>
<p>Confirmation of the Training Packages or components thereof being compliant with the <i>Standards for Training Packages 2012</i></p>	<p>Yes, I confirm that the Training Package components are compliant with the Standards for Training Packages 2012.</p>
<p>Confirmation of the Training Packages or components thereof being compliant with the <i>Training Package Products Policy</i></p>	<p>Yes, I confirm that the Training Package components are compliant with the Training Package Products Policy.</p>
<p>Confirmation of the Training Packages or components thereof being compliant with the <i>Training Package Development and Endorsement Process Policy</i></p>	<p>Yes, I confirm that the Training Package components are compliant with the Training Package Development and Endorsement Process Policy.</p>

Information required	Detail
Panel member's view about whether: <ul style="list-style-type: none"> <li>• the evidence of consultation and validation process being fit for purpose and commensurate with the scope</li> <li>• estimated impact of the proposed changes is sufficient and convincing</li> </ul>	I am satisfied that the consultation and validation processes as set out in the case for endorsement was thorough and extensive. The estimated impact of changes is sufficient and clearly reasoned.
Name of panel member completing Quality Report	Sally Tansley
Date of completion of the Quality Report	31 August 2018

## Section 2 – Compliance with the Standards for Training Packages 2012

Standards for Training Packages	Standard met 'Yes' or 'No'	Evidence supporting the statement of compliance or noncompliance (including evidence from equity and editorial reports)
<p><b>Standard 1</b> Training Packages consist of the following:</p> <ol style="list-style-type: none"> <li>1. AISC endorsed components: <ul style="list-style-type: none"> <li>• qualifications</li> <li>• units of competency</li> <li>• assessment requirements (associated with each unit of competency)</li> <li>• credit arrangements</li> </ul> </li> <li>2. One or more quality assured companion volumes</li> </ol>	Yes	<p>Yes the components submitted as part of the case for endorsement include qualifications and units of competency including assessment requirements. Credit arrangements are included and identified as nil. There is an implementation guide, which includes the new/revised qualifications/units of competency.</p>

Standards for Training Packages	Standard met 'Yes' or 'No'	Evidence supporting the statement of compliance or noncompliance (including evidence from equity and editorial reports)
<p><b>Standard 2</b> Training Package developers comply with the <i>Training Package Products Policy</i></p>	<p>Yes</p>	<p><b>Coding and titling – new qualification and revised units</b> The new qualifications have been recoded to meet the Training Package Policy. Unit codes have also been updated but not unit titles. While strictly, this is not in accordance with Training Package Products Policy, it is an issue that has been discussed by SSOs, Panel members and the Department with the conclusion that there will often be instances where it is not appropriate to change the title as the existing title is an appropriate title which would make no sense to change.</p> <p><b>Access and equity</b> The qualification and units do not suggest that there are any issues in relation to anti-discrimination legislation and associated standards and regulations. Reasonable adjustment information, as well as information on access and equity is included in the implementation guide.</p> <p><b>Foundation skills</b> Foundation skills have been included within each unit of competency. They are clearly described and reflect the level of skills required in the workplace.</p> <p><b>Mapping – qualifications and units</b> Mapping tables for qualifications and units are included in the implementation guide and shows the equivalence status of the revised qualifications and units and with the information being sufficient to guide users.</p> <p><b>Qualification packaging rules</b> Packaging rules are clear in the qualification and meet Training Products Policy.</p>

		<p><b>Qualification pathways</b> Qualification pathways are described in the implementation guide.</p> <p><b>Skill sets</b> Skills sets included meet the Training Packages Products policy.</p>
<p><b>Standard 3</b> Training Package developers comply with the AISC <i>Training Package Development and Endorsement Process Policy</i></p>	Yes	Yes the AISC <i>Training Package Development and Endorsement Process Policy</i> has been followed.
<p><b>Standard 4</b> Units of competency specify the standards of performance required in the workplace</p>	Yes	Units of competency were reviewed. Minor revisions were suggested and implemented by Artibus Innovation. The standards of performance required in the workplace are clearly specified.
<p><b>Standard 5</b> The structure of units of competency complies with the unit of competency template</p>	Yes	
<p><b>Standard 6</b> Assessment requirements specify the evidence and required conditions for assessment</p>	Yes	Minor changes were suggested in relation to assessment requirement, which were implemented by Artibus Innovation.
<p><b>Standard 7</b> Every unit of competency has associated assessment requirements. The structure of assessment requirements complies with the assessment requirements template</p>	Yes	
<p><b>Standard 8</b> Qualifications comply with the Australian Qualifications Framework specification for that qualification type</p>	Yes	
<p><b>Standard 9</b> The structure of the information for the Australian Qualifications Framework qualification complies with the qualification template</p>	Yes	

Standards for Training Packages	Standard met 'Yes' or 'No'	Evidence supporting the statement of compliance or noncompliance (including evidence from equity and editorial reports)
<p><b>Standard 10</b> Credit arrangements existing between Training Package qualifications and Higher Education qualifications are listed in a format that complies with the credit arrangements template</p>	Yes	There are no current credit arrangements in place as outlined in the credit arrangements documents supplied.
<p><b>Standard 11</b> A quality assured companion volume implementation guide produced by the Training Package developer is available at the time of endorsement and complies with the companion volume implementation guide template.</p>	Yes	The implementation guide complies with the template.
<p><b>Standard 12</b> Training Package developers produce other quality assured companion volumes to meet the needs of their stakeholders as required.</p>	NA	

### Section 3 – Compliance with the training package quality principles

#### Quality principle 1. Reflect identified workforce outcomes

Key features	Quality principle is met: Yes / No or N/A	Evidence demonstrating compliance/non compliance with the quality principle  Please see examples of evidence in the <i>Training Package Development and Endorsement Process Policy</i>
Driven by industry's needs	Yes	The information in the case for endorsement shows that industry needs are first and foremost in this project.
<p>Compliant and responds to government policy initiatives</p> <p>Training package component responds to the COAG Industry and Skills Council's (CISC) training package-related initiatives or directions, in particular the 2015 training package reforms. Please specify which of the following CISC reforms are relevant to the training product and identify supporting evidence:</p> <ul style="list-style-type: none"> <li>• ensure obsolete and superfluous qualifications are removed from the system</li> <li>• ensure that more information about industry's expectations of training delivery is available to training providers to improve</li> </ul>	Yes	The revised qualifications and units are compliant and respond to government policy initiatives. For example, a qualification that was considered redundant has been removed from the Training Package.

<p>their delivery and to consumers to enable more informed course choices</p> <ul style="list-style-type: none"> <li>• ensure that the training system better supports individuals to move easily from one related occupation to another</li> <li>• improve the efficiency of the training system by creating units that can be owned and used by multiple industry sectors</li> <li>• foster greater recognition of skill sets</li> </ul>		
<p>Reflect contemporary work organisation and job profiles incorporating a future orientation</p>	<p>Yes</p>	<p>This is very evident. For example, a new qualification has been added to reflect the required function of close personal protection.</p>

### Quality principle 2: Support portability of skills and competencies including reflecting licensing and regulatory requirements

Key features	Quality principle is met: Yes / No or N/A	Evidence demonstrating compliance with the quality principle Please see examples of evidence in the <i>Training Package Development and Endorsement Process Policy</i>
Support movement of skills within and across organisations and sectors	Yes	As identified in the case for endorsement, the qualifications have been developed to facilitate learning and career progression within the security industry.
Promote national and international portability	Yes	As identified in the case for endorsement, the training package components have been developed to address licensing and regulatory requirements. A range of skill sets have been created to harmonise jurisdictional licensing requirements.
Reflect regulatory requirements and licensing	Yes	As above.

### Quality principle 3: Reflect national agreement about the core transferable skills and core job-specific skills required for job roles as identified by industry

Key features	Quality principle is met: Yes / No or N/A	Evidence demonstrating compliance with the quality principle Please see examples of evidence in the <i>Training Package Development and Endorsement Process Policy</i>
Reflect national consensus	Yes	The case for endorsement clearly sets out the consultation that was conducted.
Recognise convergence and connectivity of skills	Yes	The qualification includes units that can be used in a number of security contexts.

Quality principle 4: Be flexible to meet the diversity of individual and employer needs including the capacity to adapt to changing job roles and workplaces

Key features	Quality principle is met: Yes / No or N/A	Evidence demonstrating compliance with the quality principle  Please see examples of evidence in the <i>Training Package Development and Endorsement Process Policy</i>
Meet the diversity of individual and employer needs	Yes	The qualification includes units that can be used in a number of security contexts.
Support equitable access and progression of learners	Yes	The qualifications can be accessed directly and units from the qualifications can be used as credit towards other security qualifications. For example, the CPP30618 Certificate III in Security Operations and CPP30718 Certificate III in Close Protection Operations include common units.

Quality principle 5: Facilitate recognition of an individual's skills and knowledge and support movement between the school, vocational education and higher education sectors

Key features	Quality principle is met: Yes / No or N/A	Evidence demonstrating compliance with the quality principle  Please see examples of evidence in the <i>Training Package Development and Endorsement Process Policy</i>
Support learner transition between education sectors	Yes	Information about training pathways relevant to the Training Package as a whole are included in the Implementation Guide.

Quality principle 6: Support interpretation by training providers and others through the use of simple, concise language and clear articulation of assessment requirements

Key features	Quality principle is met: Yes / No or N/A	Evidence demonstrating compliance with the quality principle  Please see examples of evidence in the <i>Training Package Development and Endorsement Process Policy</i>
Support implementation across a range of settings	Yes	The implementation guide provides relevant information.
Support sound assessment practice	Yes	Minor amendments to the assessment conditions were recommended and implemented by Artibus Innovation.
Support implementation	Yes	Units are very clearly written and therefore support implementation.

## Appendix G: Enrolment and completions figures



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### Enrolments and Completions 2014-2017 for CPP30411 Certificate III in Security Operations

	New South Wales				Victoria				Queensland				South Australia				Western Australia				Tasmania				Northern Territory				Australian Capital Territory			
	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017
<b>Enrolments</b>	2420	3151	1520	346	2392	2435	2744	2608	5697	6696	6733	7683	372	396	379	379	94	674	624	460	82	43	39	50	6	25	63	22	95	64	67	121
<b>Completions</b>	138	283	285	183	1555	1593	1861	1778	2899	3708	4675	5124	309	380	358	333	46	465	398	348	37	4	6	14	4	0	48	13	76	49	26	42

### Enrolments and Completions 2014-2017 for CPP20212 Certificate II in Security Operations

	New South Wales				Victoria				Queensland				South Australia				Western Australia				Tasmania				Northern Territory				Australian Capital Territory			
	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017	2014	2015	2016	2017
<b>Enrolments</b>	5320	6230	4510	4558	4495	6057	5693	6462	4093	4274	3457	3105	1017	962	866	943	1300	2360	2533	2246	68	90	119	237	358	425	327	385	488	452	448	498
<b>Completions</b>	4240	4190	2753	3060	3309	5138	4458	4892	3645	3393	2115	1565	841	843	826	789	786	1797	1916	1771	24	54	46	108	257	335	199	267	424	434	424	488